Table of Contents

| Foreword |
|---|
| Privacy Policy |
| New Battery Electric Vehicle Warranty Coverage Summary |
| Subaru Limited Warranties |
| New Vehicle Limited Warranty |
| Advanced Driver Assist System Limited Warranty |
| Powertrain Limited Warranty |
| Battery and Electric Drive Unit Limited Warranty |
| Rust Perforation Limited Warranty |
| What is Not Covered |
| Limited Warranty for Genuine Subaru Replacement Parts and Accessories10 |
| Tips for Receiving Continuing Satisfaction from Your New Subaru |
| Safety Inspection |
| Schedule of Inspection and Maintenance Services |
| Record of Inspection and Maintenance Services |

If you have a question or problem concerning the operation of your Subaru, please refer to Page 13 for additional information. Updated May 2022.

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Foreword

To the New Subaru Owner:

We congratulate and thank you for your purchase of a Subaru vehicle and extend to you our best wishes for many miles of happy and trouble-free driving.

Your Subaru has been designed and produced to give long service with a minimum of attention. A generous warranty, plus a nationwide network of Retailers with service facilities, are provided to Subaru owners to protect their investment in their Subaru products. If your Subaru should require service when traveling, or if you have any unusual problems or comments, you may locate the nearest Authorized Subaru Retailer or Distributor by calling our toll-free customer service HELP LINE at 1-800-SUBARU3 (1-800-782-2783).

Prior to delivery of your Subaru, your Authorized Subaru Retailer has carefully checked, inspected and performed certain adjustments to your vehicle, following procedures recommended by the manufacturer, to assure that your Subaru is delivered to you in the best possible condition.

The National Traffic and Motor Vehicle Safety Act of 1966 makes it necessary that we be in a position to contact each individual Subaru owner, if required. Therefore, if you change your address, we request that you contact us at 1-800-782-2783 to update your information.

Similarly, if you resell your Subaru, we request that the new owner information be provided to us so that we will be able to contact the new owner. In the event you do resell your Subaru, we also request that you deliver this Warranty & Maintenance Booklet and Owner's Manual to the new owner so that he or she will know of any remaining warranty coverage. This Subaru Warranty & Maintenance Booklet is an important document for the service of your Subaru. This Booklet should be carried in your vehicle at all times and made available to your Authorized Subaru Retailer if warranty service is needed. This Booklet contains recommended services at prescribed mileages and/or times to keep your Subaru in proper operating condition. You should make certain the record of services performed on your Subaru are validated in the space(s) provided in this Booklet by the Authorized Subaru Retailer or other service facility which performs those services.

Subaru of America, Inc.

One Subaru Drive Camden, NJ 08103-9800

Privacy Policy

Your privacy is important to Subaru of America, Inc. Visit www.subaru.com/company/privacy for information on how Subaru collects, uses, shares and endeavors to protect your information.

2023 New Battery Electric Vehicle Warranty Coverage Summary

Subaru of America, Inc. ("SOA")

| 1 YEAR Unlimited Mileage | 2 YEARS 24,000 Miles | 3 YEARS 36,000 Miles | 5 YEARS See below for Mileage | 7 YEARS 70,000 Miles | 8 YEARS 80,000 Miles | 8 YEARS 100,000 Miles | 10 YEARS 150,000 Miles | 15 YEARS 150,000 Miles |
|---|-------------------------|-------------------------|----------------------------------|-------------------------|-------------------------|--------------------------|---------------------------|---------------------------|
| Replacement Parts Limited Warranty | | | | | | | | |
| New Vehicle Limite | ed Warranty | | | | | | | |
| Rust Perforation Limited Warranty/Unlimited Mileage | | | | | | | | |
| Advanced Driver Assist System Limited Warranty/60,000 Miles Powertrain Limited Warranty/60,000 Miles | | | | | | | | |
| Battery and Electri | c Drive Unit Limite | ed Warranty | | | | | | |

Subaru of America, Inc. ("SOA") is the sole distributor of Subaru vehicles in the Continental United States and offers these warranties on U.S. model vehicles only.

For complete details on warranty coverages and exclusions, please refer to the warranties in this Booklet.

Subaru Limited Warranties

Who Makes These Warranties

These warranties are made by Subaru of America, Inc. ("SOA")*, One Subaru Drive, Camden, NJ 08103-9800.

When These Warranties Apply

These warranties apply only if the vehicle was imported or distributed by SOA and sold to the first retail purchaser by an Authorized Subaru Retailer in the United States. Any and all repairs must be performed by an Authorized Subaru Retailer located in the United States. Every owner of the vehicle during the warranty period shall be entitled to the benefits of these warranties. If the vehicle is sold or otherwise transferred, it is recommended and requested that the new owner promptly send written notice of the transfer of ownership to SOA at the address indicated above.

Warranty Periods

Warranty coverage begins on the date the vehicle is delivered to the first retail purchaser. If the vehicle was used as a demonstrator or company vehicle before being sold at retail, warranty coverage begins on the date the vehicle was first placed in such service.

What Is Covered

These warranties cover any repairs needed to correct defects in material or workmanship reported during the applicable warranty period and which occur under normal use:

- In any part of the 2023 model year Subaru which is identified on the inside front cover of this Warranty & Maintenance Booklet (the "vehicle")
- Any Genuine Subaru Optional Accessories**
- In addition, adjustment services are covered one time only during the first 36 months/36,000 miles of operation, whichever comes first.

New Vehicle Limited Warranty

BASIC COVERAGE is 3 years or 36,000 miles, whichever comes first. Subject to the exclusions listed in this warranty, it covers the entire vehicle.

Seat Belt Lifetime Limited Warranty

SEAT BELT COVERAGE lasts for the useful life of the vehicle and includes seat belts and related components which fail to function properly during normal use.

This warranty does not apply to cosmetic appearance, such as color fading, when the seat belts function properly. Coverage also excludes any electrical related components or body anchor points.

* For vehicles delivered in Hawaii only, this warranty is made by SUBARU Hawaii, 2850-A Pukoloa St., Suite 202, Honolulu, HI 96819, 808-564-2260, which is solely responsible for all matters related to the warranty on such vehicles. For simplicity in this warranty only, SUBARU Hawaii will also be called "SOA."

** Genuine Subaru Accessories are specifically designed, approved, and supplied by SOA for installation on Subaru vehicles. The Subaru Limited Warranties cover any repairs needed to correct defects in material or workmanship, which occur under normal use, in any Genuine Subaru Replacement Part or Accessory. This warranty applies only to a Genuine Subaru Replacement Part or Accessory purchased for use on an applicable Subaru vehicle from an Authorized Subaru Retailer located in the United States.

4

Wear Item Limited Warranty

WEAR ITEM COVERAGE is 3 years or 36,000 miles, whichever comes first. Items covered are brake pad/shoe linings, and wiper blades.

Advanced Driver Assist System Limited Warranty

Advanced Driver Assist System coverage for battery electric vehicle models is 5 years or 60,000 miles, whichever comes first. It covers the system components listed below:

SUBARU Safety Sense SUBARU Park Assist SUBARU Advanced Park

Powertrain Limited Warranty

POWERTRAIN COVERAGE for battery electric vehicle models is 5 years or 60,000 miles, whichever comes first. It covers powertrain components that are not specifically covered by the Battery and Electric Drive Units Limited warranty.

Wheel bearings Axle shafts and constant velocity joints (except boots)* Fluid pumps Seals and gaskets

Battery and Electric Drive Unit Limited Warranty**

The Battery and Electric Drive Units are covered for 8 years, or 100,000 miles, whichever comes first, with retention of 70% or more of the original battery capacity** over that period. This limited warranty covers repairs needed to correct defects in materials or workmanship in the following battery electric vehicle components:

High voltage battery pack AC/DC inverter DC/DC converter Transmission and electric motor assemblies

*Axle shaft and/or CVJ damage due to broken, torn, split or damaged boots, allowing the intrusion of road abrasive material, is not coverable under warranty.

**Like all the lithium-ion batteries, high voltage battery capacity will decrease over time and with use, thus gradual capacity loss with time and use is expected and considered normal wear. The measurement method used to determine the high voltage battery capacity, and the decision of whether to repair, replace, or provide reconditioned or remanufactured parts, are at the sole discretion of SOA.

Subaru Limited Warranties (cont.)

Rust Perforation Limited Warranty

RUST PERFORATION COVERAGE for all models is 5 years, regardless of mileage. Subject to the exclusions listed in this warranty, defective original body sheet metal panels that are rusted completely through from the inside out (perforated by corrosion) will be repaired or, at the option of SOA or your Authorized Subaru Retailer, replaced without charge to you for labor and materials. The following items are not covered: (1) rusting of the outside of the underbody (floor pan) or any other part of the vehicle except body panels; (2) rust resulting from alteration of any body panels; (3) rust as a result of damage to paint caused by normal road hazards such as stones or other debris; (4) body panel rust caused by sand, mud, salt, submergence of a body panel in water, exposure to industrial fallout, chemical fallout, tree sap, hail, or other causes beyond the control of SOA; (6) replacement body sheet metal panels; and (7) other items listed under "What is Not Covered" (later in this section).

Rust Perforation Coverage applies to perforation due to corrosion only. Perforation is a rust-through condition, such as an actual hole in a sheet metal panel. Cosmetic or surface corrosion, such as that caused by stone chips or scratches in the paint, is not covered under this warranty. In addition, SOA or your Authorized Subaru Retailer reserves the right to decide whether painting the repaired or replaced panel to match the original finish is feasible. SOA will not, under any circumstances, pay for painting the entire vehicle solely to match paint color.

Since your vehicle was designed and built to resist corrosion, use of additional rust-inhibiting materials is not necessary and not a requirement for coverage under this warranty. Whether to obtain such additional protection is your decision.

Repairs at No Charge

Defective parts will be repaired or, at the option of SOA or your Authorized Subaru Retailer, replaced with new or remanufactured parts without charge to you for labor and materials.

Obtaining Repairs

Warranty claims must be made as soon as reasonably possible after a defect is discovered, and before the end of warranty coverage on the particular part. It is recommended that warranty repairs be performed by the Authorized Subaru Retailer who sold you the vehicle, although warranty service will be performed by any Authorized Subaru Retailer anywhere in the United States. When a warranty repair is needed, your vehicle must be brought to an Authorized Subaru Retailer's place of business during normal business hours. A reasonable time must be allowed for the Retailer to perform necessary repairs. Within the New Vehicle Limited Warranty period, if any part needed to make repairs is temporarily unavailable anywhere in the United States, you may be eligible, under the terms of the Subaru Owner Assistance Alternate Transportation Program, for a substitute vehicle during the time your vehicle is out of service for warranty repairs. See your Authorized Subaru Retailer for additional details.

Towing

SOA will pay the cost of having your vehicle towed to the nearest Authorized Subaru Retailer if it cannot be driven due to a defect covered by these warranties.

Emergency Repairs

In case of an emergency in which there are no Authorized Subaru Retailers open for business within a distance of 75 miles, minor repairs needed to ensure the safe operation of the vehicle may be made at any available service facility. SOA will reimburse you up to a maximum amount of \$500.00 for any such emergency repairs that are eligible for coverage under this warranty. However, SOA is not obligated to reimburse you at a cost for warranted parts replaced which is higher than SOA's suggested retail price or for labor charges which are higher than SOA's recommended time allowance for the repair multiplied by a labor rate per hour appropriate for your location. To make a claim for reimbursement, you must present all replaced parts, your copy of the paid receipt and a written description of the emergency situation to any Authorized Subaru Retailer within 15 days of the emergency repair. Once verified, the Retailer will submit your claim for processing and you will receive reimbursement for all approved claims directly from SOA within 60 days. SOA reserves the right to have all emergency repairs inspected when a claim is made, and SOA assumes no liability for the workmanship of the repair facility or for any non-genuine Subaru parts or accessories used in the repair.

Warning Concerning Non-Genuine Accessories and Equipment

Genuine Subaru Accessories are optional equipment items approved, recommended, and supplied by SOA for installation on the vehicle. Some Retailers sell Genuine Subaru Accessories as well as other accessories and equipment. These warranties apply only to Genuine Subaru Accessories. They do not apply to any other accessories and equipment.

Your Maintenance Responsibilities

It is your responsibility to have all scheduled inspection and maintenance services performed at the times and mileages recommended at the back of this Booklet and to retain proof that inspection and maintenance services are performed when recommended. One method of proof is for you to have each maintenance service record contained in this Booklet validated at the proper time or mileage by the Authorized Subaru Retailer or other service facility performing the service. You are also responsible for checking such items as fluid levels and tire pressures regularly.

General

Under these warranties, parts that malfunction or fail during the warranty period as a result of a manufacturing defect will be repaired without charge. The servicing Authorized Subaru Retailer also will replace, without charge, all lubricants and fluids which become contaminated as a result of making any such repairs.

SOA, its Distributors and Authorized Subaru Retailers reserve the right to make changes in vehicles sold by them at any time without incurring any obligation to make the same or similar changes in vehicles previously sold by them.

THESE WARRANTIES ARE THE ONLY EXPRESS WARRANTIES BY SOA ON THE VEHICLE AND ON GENUINE SUBARU OPTIONAL ACCESSORIES INSTALLED ON THE VEHICLE PRIOR TO DELIVERY.

THESE WARRANTIES ARE LIMITED IN DURATION TO THE TIME PERIOD OF THE WRITTEN WARRANTIES. THESE WARRANTIES ARE IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES, WHETHER EXPRESS OR IMPLIED. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE END AT THE SAME TIME EXPRESS WARRANTY COVERAGE ON THE PARTICULAR COMPONENT ENDS. SOA, its Distributors, and Authorized Subaru Retailers do not authorize any person to assume for any of them any obligations or liabilities greater than or different from those set forth in these warranties. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply. These warranties give you specific legal rights and you may also have other rights under state law.

Subaru Limited Warranties (cont.)

What is Not Covered Parts Covered by Other Warranties

These warranties do not cover any parts, such as tires, which are covered by their own separate warranties.

Maintenance and Adjustment Services; Normal Deterioration

These warranties do not cover the cost of parts or labor involved in performing any normal maintenance services. There is also no coverage for normal deterioration or fading of paint, soft trim, cosmetic and appearance items.

Periodic updates to the firmware or software in your vehicle may be made to improve performance or security. Such updates are considered part of normal maintenance.

Damage or Malfunction Due to Improper Repair or Unauthorized Parts or Modifications

These warranties do not cover any part which malfunctions, fails or is damaged due to any unauthorized alteration or modification made to the vehicle such as the removal of parts or the installation of parts, equipment or accessories or improper repairs or adjustments not approved or recommended by SOA.

Damage or Malfunction Due to Abuse, Neglect, Accident or Fire

These warranties do not cover any part which malfunctions, fails or is damaged due to objects striking the vehicle, road hazards, whether on or off the road, accident, fire, neglect, abuse or any other cause beyond the control of SOA.

Damage Caused by a Non-Covered Part or Occurrence

These warranties do not cover damage to a covered component directly caused by the failure of a non-covered part, accessory or occurrence.

Damage Caused Due to Use of Vehicle in Competitive Events

These warranties do not cover damage to any component that is the result of operating the vehicle in any competition or racing event.

Damage or Malfunctions Due to Lack of Maintenance or Failure to Follow Instructions

These warranties do not cover any part which malfunctions, fails or is damaged due to a failure to follow the operating instructions set forth in the Owner's Manual or a failure to follow the Schedule of Recommended Inspection and Maintenance Services set forth in this Booklet.

Damage Caused by the Environment

These warranties do not cover damage caused by airborne fallout (which includes but is not limited to chemicals, tree sap, and bird droppings), salt, water, flooding, hail, windstorm, lightning, extreme temperatures, or any other environmental cause.

Repairs by Non-Authorized Subaru Retailers

Except in the case of emergency repairs as previously explained, labor and material expenses for repairs performed at any facility other than that of an Authorized Subaru Retailer are not covered.

Vehicles Ineligible for Warranty Coverage

The vehicle is not eligible for warranty coverage if the vehicle identification number is altered or cannot be read; if the vehicle has been declared a total loss or sold for salvage purposes; if the vehicle has been dismantled, destroyed or changed in such a manner that constitutes a material alteration of its original construction; if the odometer mileage has been changed so that mileage cannot be readily determined.

Applied Chemicals

These warranties do not cover any part of the vehicle's finish which is damaged by adding or applying chemicals other than those approved or recommended by SOA.

Commercial Use

These warranties do not cover any part which malfunctions, fails or is damaged due to commercial use of the vehicle, unless this exclusion is expressly waived in writing by SOA.

Other Expenses

SOA, ITS DISTRIBUTORS, AND AUTHORIZED SUBARU RETAILER SHALL NOT BE LIABLE FOR ANY LOSS OF USE OF THE VEHICLE; FOR ANY ALTERNATE TRANSPORTATION, LODGING, FOOD OR TELEPHONE EXPENSES; FOR ANY DAMAGE TO GOODS, COMMERCIAL LOSS, LOSS OF TIME OR INCONVE-NIENCE; OR FOR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages; therefore, the above limitation or exclusion may not apply to you.

Limited Warranty for Genuine Subaru Replacement Parts and Accessories

Who Makes This Warranty

This warranty is made by Subaru of America, Inc. ("SOA")*, One Subaru Drive, Camden, NJ 08103-9800.

Who is Covered

This warranty applies only to Genuine Subaru Replacement Parts and Accessories purchased from an Authorized Subaru Retailer located in the United States. Every owner of the vehicle during the warranty period shall be entitled to the benefits of this warranty. If the vehicle is sold or otherwise transferred during the warranty period for the part or accessory, it is recommended that the new owner be given proof of purchase documents for the part or accessory.

Duration of This Warranty

This warranty begins on the day you purchase a Genuine Subaru Replacement Part or Accessory and lasts for 1 year regardless of mileage or for the period of coverage remaining for the particular part under the Subaru New Vehicle Limited Warranty, whichever is longer.

What is Covered

This warranty covers any repairs needed to correct defects in material or workmanship occurring under normal use in any Genuine Subaru Replacement Part or Accessory purchased after retail sale of the Subaru vehicle in which the part or accessory is installed (the "vehicle"). Genuine Subaru Replacement Parts or Accessories installed in your vehicle prior to retail sale of that vehicle are covered under the Subaru Limited Warranties which appears on Pages 4 through 9 of this Booklet. This warranty is subject to change. Consult your Subaru Retailer for actual coverage at time of part or accessory purchase.

How to Get Warranty Service

A defective part or accessory will be repaired or, at the option of SOA or your Authorized Subaru Retailer, replaced using new or remanufactured parts without charge to you for materials. In addition, if the part or accessory was originally installed by an Authorized Subaru Retailer, you will not be charged for labor, and the servicing Subaru Retailer will replace, without charge, all lubricants and fluids which become contaminated or lost as a result of making any such repairs. Warranty claims must be made as soon as reasonably possible after a defect is discovered, and before the end of warranty coverage for the particular part. It is recommended that warranty claims be made at the Subaru Retailer who sold you the part or accessory, although warranty claims can be presented to any Authorized Subaru Retailer located anywhere in the United States. When a warranty repair or replacement is needed, your vehicle (or, if you prefer, just the part or accessory) must be brought to an Authorized Subaru Retailer's place of business during normal business hours. Within 1 year after your purchase of a Genuine Subaru Replacement Part or Accessory, SOA will pay the cost of having your vehicle towed to the nearest Authorized Subaru Retailer if the vehicle cannot be driven due to a defect covered by this warranty, but only if the defective part or accessory was originally installed in your vehicle by an Authorized Subaru Retailer. In all cases, a reasonable time must be allowed for warranty repairs to be completed after the part or accessory is received by the Retailer.

Rust Perforation Coverage

Defective Genuine Subaru Replacement sheet metal body panels that are rusted completely through from the inside out (perforated by corrosion) will be repaired or, at the option of SOA or your Authorized Subaru Retailer, replaced under this warranty. To obtain warranty coverage, vour vehicle must be brought to an Authorized Subaru Retailer located anywhere in the United States as soon as reasonably possible after the discovery of rust perforation. The following items are not covered: (1) rusting of the outside of the underbody (floor pan) or any other part of the vehicle except body panels; (2) rust resulting from alteration of any body panels; (3) rust as a result of damage to paint caused by normal road hazards such as stones or other debris: (4) body panel rust caused by abuse. lack of maintenance, or damage to the vehicle; (5) rust caused by sand, mud, salt, submergence of a body panel in water, exposure to industrial fallout, chemical fallout, tree sap, hail, or other causes beyond the control of SOA: and (6) other items listed under "What Is Not Covered" below.

In general, RUST PERFORATION COVERAGE applies to perforation due to corrosion only. Perforation is a rust-through condition, such as an actual hole in a sheet metal panel. Cosmetic or surface corrosion, such as that caused by stone chips or scratches in the paint, is not covered under this warranty. In addition, SOA or your Subaru Retailer reserves the right to decide whether painting the repaired or replaced panel to match the original finish is feasible. SOA will not, under any circumstances, pay for painting the entire vehicle solely to match paint color.

Your Responsibility to Retain Proof of Purchase and Maintenance

It is your responsibility to retain documents which show the date of purchase and, if applicable, installation of the part or accessory and to present those documents upon request at the time a warranty claim is made. Failure to present proof of purchase documents upon request may result in denial of your warranty claim. If applicable, it is also your responsibility to retain proof that all inspection and maintenance services are performed when recommended and to check fluid levels and tire pressure regularly.

What is Not Covered

This warranty does not cover: (1) any part or accessory which is covered by any other written warranty from its manufacturer or from SOA; (2) any part or accessory installed in the vehicle prior to or at the time of its delivery: (3) the performance of any normal maintenance services or replacement of any normal maintenance or wear items, except brake pad/shoe linings, and wiper blades, which are covered for a period of 1 year, regardless of mileage; (4) normal deterioration of appearance items; (5) labor unless the part or accessory was originally installed by an Authorized Subaru Retailer; (6) labor and material expenses for repairs performed at any facility other than that of an Authorized Subaru Retailer; and (7) the replacement of lost or contaminated lubricants or fluids (such as refrigerant in an air conditioning unit) unless the loss or contamination is a direct result of a defect covered under this warranty.

This warranty does not cover any part or accessory which malfunctions. fails or is damaged due to: (1) objects striking the vehicle or any road hazards, whether on or off the road; (2) collision, accident, abuse, neglect, misuse, or any other causes beyond the control of SOA; (3) the failure either to perform any normal maintenance on or follow any operating instructions for the part or accessory; (4) the failure to follow the operating instructions for the vehicle set forth in the Owner's Manual or failure to follow the Schedule of Recommended Inspection and Maintenance for the vehicle set forth in this Warranty & Maintenance Booklet; (5) improper installation, adjustment or repair of the vehicle or improper adjustment. repair or installation of the part or accessory; (6) alterations made by changing, adding to or removing any items from the vehicle or from the part or accessory: (7) installation in or attachment to the vehicle of accessories or equipment not approved or recommended by SOA; (8) commercial use of the vehicle, unless this exclusion is expressly waived in writing by SOA; (9) use of the vehicle in any race or competitive event; (10) airborne fallout (including, but not limited to, chemicals, tree sap, bird droppings), salt, hail, windstorm, flooding, water, lightning, extreme temperatures, or any other environmental cause; (11) failure to follow the Owner's Manual:

(12) the vehicle being dismantled or changed in such a

Limited Warranty for Genuine Subaru Replacement Parts and Accessories (cont.)

manner that constitutes a material alteration of its original construction; (13) damage to a covered part directly caused by the failure of a noncovered part or event; and (14) damaged caused by adding or applying chemicals other than those approved or recommended by SOA.

This vehicle is not eligible for parts warranty coverage if: (1) the vehicle identification number is altered or cannot be read; (2) the vehicle has been declared a total loss or sold for salvage purposes; (3) the vehicle has been dismantled, destroyed or changed in such a manner that constitutes a material alteration of its original construction; (4) the odometer mileage has been changed so that mileage cannot be readily determined; or (5) the vehicle is ever used in any race or other competitive event.

Warning Concerning Non-Genuine Subaru Replacement Parts and Accessories

Genuine Subaru Replacement Parts and Accessories are new or remanufactured items which have been approved, recommended, and supplied by SOA for installation on the vehicle. Some Retailers sell Genuine Subaru Replacement Parts and Accessories, as well as other parts and accessories. This warranty applies only to Genuine Subaru Replacement Parts and Accessories. It does not apply to any other parts or accessories.

General

SOA, its Distributors, and Authorized Subaru Retailers reserve the right to make changes in parts and accessories sold by them at any time without incurring any obligation to make the same or similar changes in parts and accessories previously sold by them.

THIS WARRANTY IS THE ONLY EXPRESS WARRANTY BY SOA ON GENUINE SUBARU REPLACEMENT PARTS AND ACCESSORIES PURCHASED AFTER DELIVERY OF THE VEHICLE IN WHICH THEY ARE INSTALLED. SOA, its Distributors, and Authorized Subaru Retailers do not authorize any person to assume for any of them any obligations or liabilities greater than or different from those set forth in this warranty.

This warranty gives the owner specific rights, and the owner may also have other rights which vary from state to state.

ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THE PART OR ACCESSORY IS LIMITED IN DURATION TO THE PERIOD OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts; therefore, the above limitation may not apply.

SOA, ITS DISTRIBUTORS, AND AUTHORIZED SUBARU RETAILERS SHALL NOT BE LIABLE FOR ANY LOSS OF USE OF THE VEHICLE, FOR ANY ALTERNATE TRANSPORTATION, LODGING, FOOD OR TELEPHONE EXPENSES, FOR ANY DAMAGE TO GOODS, COMMERCIAL LOSS, LOSS OF TIME OR INCONVENIENCE, OR FOR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages; therefore, the above limitation or exclusion may not apply.

Tips for Receiving Continuing Satisfaction from Your New Subaru

Retailer Preparation and Adjustment Service

Your complete satisfaction with your new Subaru is of the utmost importance to the selling Retailer, to your regional Distributor and to SOA. For this reason, the selling Retailer has carefully prepared your new Subaru according to a Retailer Preparation program recommended by SOA, to be sure the vehicle meets, in appearance and performance, the high standards of quality which have been set.

Repairs After the Warranty Period and Subsequent Inspection and Maintenance Services

We strongly recommend that you use the Service Department of an Authorized Subaru Retailer to have all repairs, inspection and maintenance services performed. They "know" your Subaru, they quickly receive all up-to-date product information, and they are best qualified to serve your needs using trained technicians and special service tools.

Relationship of Retailer, Distributor and Subaru of America, Inc.*

All Subaru vehicles are either sold by SOA to Authorized Subaru Distributors, which in turn establish Authorized Subaru Retailers for the retail sale of Subaru vehicles and products, or are sold by SOA through its regional distribution offices to Authorized Subaru Retailers for the retail sale of Subaru vehicles and products.

What to Do if You Have a Question or Problem

In the event that you have any questions or comments concerning the performance or servicing of your Subaru, it is recommended that you take the following steps:

- 1. Contact your Subaru Retailer and speak with the Service, Parts or Sales Manager. Concerns are usually resolved most quickly by the Retailer.
- 2. If your concern is not resolved, contact the General Manager or Owner of the Retailer.
- 3. If your concern cannot be resolved quickly by the Retailer personnel or management, contact the Customer Advocacy Department at SOA.

Subaru of America, Inc. One Subaru Drive Camden, NJ 08103-9800 www.SUBARU.com 1-800-782-2783

Please Supply the Following Information:

Your name and address

Your daytime telephone number

The vehicle identification number (serial number) which is found on your vehicle registration or insurance card, or on the dashboard of your vehicle, on the driver's side.

The Retailer's name and location

The age and current mileage of your vehicle

The nature of your concern

Distributor Region SUBARU OF NEW ENGLAND Connecticut 111 Morse Street Massachusetts

Norwood, MA 02062 (781) 255-6369 Connecticut Massachusetts Maine New Hampshire Rhode Island Vermont

SUBARU DISTRIBUTORS CORP.

6 Ramland Road Orangeburg, NY 10962 (845) 359-2500

SUBARU Hawaii

2850-A Pukoloa St. Suite 202 Honolulu, HI 96819 (808) 564-2260 Northern New Jersey New York

Hawaii

Safety Inspection

Your Subaru vehicle has been produced with great attention to detail on all items affecting safety. Your Subaru meets all applicable requirements of Federal Motor Vehicle Safety Standards in effect at the time the vehicle was produced.

In furthering our continued interest in highway safety, SOA urges each Subaru owner to have an annual safety inspection made on his or her vehicle. The safety inspection should be made in addition to the recommended periodic maintenance services. Some states make a safety inspection mandatory and require it to be done more frequently than once a year. Subaru owners should comply with the state law where they reside. The safety inspection is a maintenance service and is not covered under the Subaru Limited Warranties.

Recommended Safety Inspection

- 1. Brake System
 - a. Adjustment and pedal travel
 - b. Fluid level
 - c. Condition of linings
- 2. Steering System
 - a. Wheel alignment
 - b. Excessive looseness in steering wheel
 - c. Loose tie rods
 - d. Condition of ball joints
- 3. Tires and Wheels
 - a. Tread depth
 - b. Uneven wear
 - c. Cuts, breakage and abrasions
 - d. Tire pressure
 - e. Bent wheel rims

- 4. Glass and Mirrors
 - a. Discoloration
 - b. Cracked, broken or missing
- 5. Doors
 - a. Operation of door locks
- Seat Belts

 a. Proper operation
- 7. Horn
 - a. Proper operation
- 8. Lights and Switches
 - a. Headlight adjustment
 - b. Dimmer switch operation
 - c. Operation of dash warning lights and indicator lights
 - d. Broken or cracked lens
 - e. Burned out bulbs
- 9. Turn Signal
 - a. Operation of external lamps
 - b. Operation of flasher
 - c. Operation of emergency flasher
- 10. Windshield Wiper and Washer
 - a. Condition of blades
 - b. Proper operation of wipers
 - c. Proper operation of washer
 - d. Quantity of washer fluid

Schedule of Inspection and Maintenance Services

Maintenance

Vehicle maintenance is an important factor for proper vehicle operation. The vehicle's driver should perform general maintenance and inspection on daily basis and/or before driving in accordance with the instructions in the Owner's Manual.

We suggest that you schedule an appointment at any Authorized Subaru Retailer for any of the recommended services outlined on the following pages.

The frequency of scheduled inspection and maintenance services as set forth is minimal. However, it may be necessary that they be performed more frequently depending on road conditions, weather, atmospheric conditions, vehicle usage and individual driving habits. See Page 17 for maintenance suggestions under severe driving conditions.

Symbols used:

- R Replace
- I Inspect, correct or replace if necessary
- P Perform
- T Tightening

Continue periodic maintenance beyond 60,000 miles or 72 months by repeating the same maintenance interval based on maintenance table chart.

2023 MY Battery Electric Vehicles

| | MAINTENANCE ITEM | MAINTENANCE INTERVAL (Number of months or miles, whichever occurs first) | | | | | | | | | | | | | |
|----|--|--|---------------------------------|--|--|----|----|----|----|----|----|----|----|----|----|
| | | | Months | 6 | 12 | 18 | 24 | 30 | 36 | 42 | 48 | 54 | 60 | 66 | 72 |
| | | | x 1,000 miles | 5 | 10 | 15 | 20 | 25 | 30 | 35 | 40 | 45 | 50 | 55 | 60 |
| | | | Inspect | | | I | | | I | | | I | | | 1 |
| 1 | Heater coolant | Replace | | | First replace at 120,000 miles, then replace every 50,000 miles. | | | | | | | | | | |
| | | | Inspect | | | I | | | I | | | I | | | 1 |
| 2 | Traction battery coolant | | Replace | First replace at 120,000 miles, then replace every 50,000 miles. | | | | | | | | | | | |
| 3 | Brakes pads and discs *1 | | | I | I | I | I | I | I | I | I | I | I | I | 1 |
| 4 | Brake lines and hoses | | | | | I | | | I | | | I | | | 1 |
| _ | | | | | | I | | | I | | | I | | | 1 |
| 5 | Steering linkage | Driving on dirt roads | or dusty roads *2 | I | I | I | I | I | I | 1 | I | I | I | I | 1 |
| 6 | Steering gear box | | | | | I | | | I | | | I | | | 1 |
| _ | | | | | | I | | | I | | | I | | | 1 |
| 7 | Suspension ball joints and dust covers | Driving on dirt roads | or dusty roads *2 | I | I | I | I | I | I | 1 | I | I | I | I | 1 |
| _ | | | | | | I | | | I | | | I | | | 1 |
| 8 | Drive shaft boots | Driving on dirt roads | or dusty roads *2 | I | I | I | I | I | I | 1 | I | I | I | I | 1 |
| | | | | | | | | | I | | | | | | 1 |
| 9 | e-Transaxle fluid | Towing, heavy loading | g, etc. *3 | | | | | | I | | | | | | R |
| 10 | Air conditioning filter *4 | Particle filter, Pollen re | emoval type | | | | | | R | | | | | | R |
| 11 | Air conditioner refrigerant | | Fill every 96 months. | | | | | | | | | | | | |
| 12 | Tire rotation | | | Р | Р | Р | Р | Р | Р | Р | Р | Р | Р | Ρ | Р |
| 13 | Bolts and nuts on chassis | Driving on dirt roads loading, etc.*2 *3 | or dusty roads or towing, heavy | т | Т | т | Т | т | т | т | т | т | Т | Т | Т |

R=Replace. I=Inspect, correct or replace if necessary. P=Perform. T=Tightening.

Notes:

- 1. Visually inspect every 5,000 miles, and inspect thickness and disc runout every 30,000 miles.
- 2. Roads in areas where their pavement rate is low, or a cloud of dust often arises and the air is dry.
- Driving while towing, using a car top carrier or heavy vehicle loading. (Not all vehicles are designed for towing. Refer to Vehicle Owner's Manual for details.)
- 4. Driving in such as heavy traffic areas or urban areas or dusty areas or desert areas or dirt road may shorten air conditioning filter's life. Therefore, it may need to be replaced earlier.

Record of Inspection and Maintenance Services

| Inspection | Date of Inspection | Actual Mileage | Name of Service Facility | Authorized Signature |
|--------------------------|-----------------------|-------------------|-----------------------------|-------------------------|
| 5,000 miles / 6 months | | | | |
| 10,000 miles / 12 months | | | | |
| 15,000 miles / 18 months | | | | |
| 20,000 miles / 24 months | | | | |
| 25,000 miles / 30 months | | | | |
| 30,000 miles / 36 months | | | | |
| 35,000 miles / 42 months | | | | |
| 40,000 miles / 48 months | | | | |
| 45,000 miles / 54 months | | | | |
| 50,000 miles / 60 months | | | | |
| 55,000 miles / 66 months | | | | |

Record of Inspection and Maintenance Services (cont.)

| Inspection | Date of Inspection | Actual Mileage | Name of Service Facility | Authorized Signature |
|----------------------------|-----------------------|-------------------|-----------------------------|-------------------------|
| 60,000 miles / 72 months | | | | |
| 65,000 miles / 78 months | | | | |
| 70,000 miles / 84 months | | | | |
| 75,000 miles / 90 months | | | | |
| 80,000 miles / 96 months | | | | |
| 85,000 miles / 102 months | | | | |
| 90,000 miles / 108 months | | | | |
| 95,000 miles / 114 months | | | | |
| 100,000 miles / 120 months | | | | |
| 105,000 miles / 126 months | | | | |
| 110,000 miles / 132 months | | | | |

Added Security®

Be sure to ask your Retailer about Added Security®, the only Extended Service Agreement backed 100% by Subaru of America, Inc. If your Subaru is less than 36 months old and has less than 36,000 miles on the odometer, you may still qualify for this mechanical repair protection. Contact your Retailer today or call us at 1-800-932-0636 for more information. This program is only available in the continental United States and Alaska. Vehicles used commercially are not eligible.

Don't be fooled by imitation service agreements. If you are told by anyone that another program is "just like Added Security" – call us. We can show you the differences!