Service Bulletin Mazda North American Operations Irvine. CA 92618-2922

Irvine, CA 92618-2922



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Subject: **Bulletin No:** 09-046/16

WHITE STAINS FROM UNDER OUTER MIRROR BASE

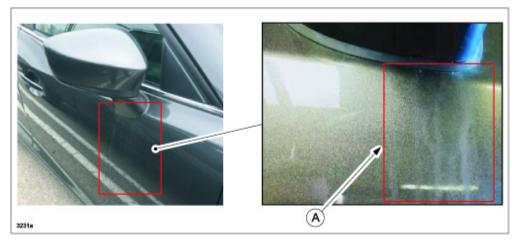
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APPLICABLE MODEL(S)/VINS

2014-2016 Mazda3 (Mexico built)

DESCRIPTION

Some vehicles may exhibit white stains (A) running down the front door(s) from the base of the outer mirror, causing a poor appearance. This is caused when water enters the mirror base and corrodes the aluminum die cast inside the mirror. To eliminate the concern, the aluminum die cast inside the mirror base has been painted to prevent corrosion.



Customers having this concern should have their vehicle repaired using the following repair procedure.

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REPAIR PROCEDURE

- 1. Verify customer concern.
- 2. Replace the power outer mirror assembly (both sides) with one used for HOFU plant (Japan built) models according to the instructions on MS3 online (POWER OUTER MIRROR REMOVAL/INSTALLATION).
- 3. Verify repair.

PART(S) INFORMATION

Part Number	Part Number	Description	Qty.	Notes				
(HOFU plant)	(Mexico plant)			Side	Heater	Side turn lamp	BSM	
BHN9-69-121E	BJS7-69-121A	Body, Door	1	R	-	-	-	
BJE3-69-121E	BJS8-69-121A	Mirror	IVIIITOI			Х	Х	-
BHP3-69-121E	BJT1-69-121A				-	-	Х	
BJD5-69-121E	BJT7-69-121A			-	Х	Х	Х	
BHS2-69-121E	BJT8-69-121A				-	Х	-	
BJD6-69-121E	BJT9-69-121A				-	Х	Х	
BHN9-69-181E	BJS7-69-181A	Body, Door Mirror	1	L	-	-	-	
BJE3-69-181E	BJS8-69-181A		IVIIITOI			Х	Х	-
BHP3-69-181E	BJT1-69-181A				-	-	Х	
BJD5-69-181F	BJT7-69-181A				Х	Х	Х	
BHS2-69-181E	BJT8-69-181A					-	Х	-
BJD6-69-181E	BJT9-69-181A				-	Х	Х	
GJR9-69-1G1	BJS7-69-1G1	Glass and	ss and 1 er, Mirror	1 R	-	-	-	
GJS2-69-1G1	BJS8-69-1G1	Holder, Militor			Х	-	-	
GJS1-69-1G1	BJT1-69-1G1				-	-	Х	
GJS3-69-1G1	BJT7-69-1G1				Х	-	Х	
GJR9-69-1G7	BJS7-69-1G7	Glass and Holder, Mirror	1	L	-	-	-	
GJS2-69-1G7	BJS8-69-1G7				Х	-	-	
GJS1-69-1G7	BJT1-69-1G7				-	-	Х	
GJS3-69-1G7	BJT7-69-1G7		G7			Х	-	Х
L208-69-126	BJS7-69-126	Screw	4		4 require	ed for one sid	е	

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Part Number	Part Number	Description	Qty.		Notes	
(HOFU plant)	(Mexico plant)			Side	Color	
BHN9-69-1N1	BJS7-69-1N1	Housing, Door Mirror	1	R	Black	
BHP1-69-1N1-13	BJS9-69-1N1-13	DOOL MILLOL			Deep Crystal Blue MC	
BHP1-69-1N1-27	BJS9-69-1N1-27				Meteor Gray MC	
BHP1-69-1N1-50	BJS9-69-1N1-50				Aluminum Metallic MC	
BHP1-69-1N1-51	BJS9-69-1N1-51				Jet Black MC	
BHP1-69-1N1-53	BJS9-69-1N1-53				Titanium Flash MC	
BHP1-69-1N1-62	BJS9-69-1N1-62				Soul Red MC	
BHP1-69-1N1-64	BJS9-69-1N1-64	1			Snowflake White Pearl	
BHP1-69-1N1-83	BJS9-69-1N1-83				Blue Reflex MC	
BHN9-69-1N7	BJS7-69-1N7	Housing, Door Mirror	1	L	Black	
BHP1-69-1N7-13	BJS9-69-1N7-13	DOOL MILLOL			Deep Crystal Blue MC	
BHP1-69-1N7-27	BJS9-69-1N7-27				Meteor Gray MC	
BHP1-69-1N7-50	BJS9-69-1N7-50				Aluminum Metallic MC	
BHP1-69-1N7-51	BJS9-69-1N7-51				Jet Black MC	
BHP1-69-1N7-53	BJS9-69-1N7-53				Titanium Flash MC	
BHP1-69-1N7-62	BJS9-69-1N7-62					Soul Red MC
BHP1-69-1N7-64	BJS9-69-1N7-64				Snowflake White Pearl	
BHP1-69-1N7-83	BJS9-69-1N7-83				Blue Reflex MC	
BHN9-69-1C3	-	Сар	1	R	-	
BHN9-69-1C9	-	Сар	1	L	-	

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WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.
- The claim must be submitted for DSM authorization.

Warranty Type	A
Symptom Code	98
Damage Code	9Y
Part Number Main Cause	****-69-121 (Body, Door Mirror (R))
Quantity	1
Operation Number / Labor Hours:	XXM5BXRX / 0.7 Hrs. (Both sides)

NOTE: Enter other parts in Related Part Numbers.