



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-197

Date: August, 2016

## TECHNICAL

**Subject:** Sunroof Glass and/or Sunroof Sunshade Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2017				
Cadillac	CT6	2016	2016				
Chevrolet	Malibu (VIN Z)	2016	2016	March 01, 2016	June 30, 2016		

<b>Involved Region or Country</b>	North America, Israel and Korea
<b>Additional Options (RPO)</b>	Equipped with (RPO C3U) — ROOF-SUN, GLASS, SLIDING, ELEC, TRANSPARENT GLASS FIXED
<b>Condition</b>	Some customers may comment that the sunroof glass and/or sunroof sunshade is inoperative. Upon inspection, the technician may find one or more of the following DTCs set: B3664, B369B, B369C, U1517 and/or U151B.

### Correction

Inspect the sunroof wiring harness for a possible loose connection by wiggling the harness while operating the sunroof motor. If the sunroof motor cuts off while wiggling the harness, replace the sunroof wiring jumper harness. If all of the sunroof motor functions work properly, pursue with further diagnostics in SI.

**Note:** **DO NOT** replace the sunroof motor or sunshade motor for this concern.

### Service Procedure

Follow the procedure listed below for lowering the rear headliner and replacing the sunroof wiring jumper harness:

1. Disable the SIR system. Refer to *SIR Disabling and Enabling* in SI.
2. Lower the headliner from the rear up to the B-pillar. Refer to *Headlining Trim Panel Replacement (With Sunroof)* in SI.
3. Disconnect the sunroof wiring jumper harness from the sunroof window motor to the headliner harness.
4. Connect the new sunroof wiring jumper harness starting from the sunroof motor while re-clipping it to the headliner down to the headliner harness.

**Important:** **DO NOT** change the wiring harness routing location. Correct harness routing is critical for the air bag deployment. Possible injury or vehicle damage could result if the harness routing is changed.

### Parts Information

Description	Part Number	Qty
HARNES ASM-SUN RF WRG	23455109 (Malibu, LaCrosse)	1
	23387132 (CT6)	

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1080388*	Replacing Sunroof Wiring Jumper Harness	1.2 hrs

\*This is a unique Labor Operation for Bulletin use only.

<b>Version</b>	3
<b>Modified</b>	July 11, 2016 – Adding Korea to involved region, including DTCs B1369 and B3664 and adding a Note under Correction. Aug 2, 2016 – Updating models and adding a service procedure including parts and warranty information.

