



Service Bulletin

INFORMATION

Subject: P2097 Check Engine Lamp

Models: 2013 Cadillac ATS
2013 Chevrolet Malibu
with engine 2.5 LCV

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment the service engine soon lamp is illuminated. When the service technician checks for diagnostic trouble codes (DTC) there will be P2097 set in the engine control module (ECM).

Recommendation/Instructions

The above concern is intermittent and the technician will find nothing wrong with the long term fuel trim values (should be between -13% and +13%) even in the freeze frame data. The technician should verify there is no concerns with the long term fuel trim when idling and driving at any steady speeds. The technician should then clear the code and return the vehicle to the customer. Engineering is aware of the issue and is currently researching the concern.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this document will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle. The vehicle is perfectly safe to operate. The only consequence of P2097 is the illumination of the service engine soon lamp and a message in the drivers information center. Clearing the DTC will correct these symptoms. The DTC may reset during normal operation. In that case, return the vehicle to the dealer for service or to clear the code.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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