



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-122

Date: April, 2016

## TECHNICAL

**Subject:** Side Object Sensing Alert Module - Malfunction Indicator Light (MIL) Illuminated, DTC B101E-43 Set

**Attention:** This Bulletin also applies to any of the models that may be BAHRAIN, ISRAEL, IRAQ, JORDAN, KOREA, REPUBLIC OF KUWAIT, OMAN, PALESTINIAN TERRITORY, QATAR, SAUDI ARABIA, YEMEN, United Arab Emirates Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Impala (VIN 1)	2016	2016	SOP	2017		

<b>Condition</b>	Some customers may comment on the following conditions: <ul style="list-style-type: none"> <li>The Side Blind Zone Alert (SBZA) warning while driving.</li> <li>Malfunction Indicator Lamp illuminated.</li> </ul> Technician may find DTC B101E-43 set.
<b>Cause</b>	Software improvement not in vehicles that were built prior to the MY 2017.
<b>Additional Options</b>	RPO UFL

### Correction

Do not replace any parts for this condition. A software update must be done to the Side Object Sensor Module.

### Service Procedure

Refer to *Side Object Sensor Reprogramming with SPS* in SI.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810765	Side Object Sensor Reprogramming with SPS	Use Published Labor Operation Time

<b>Version</b>	1
<b>Modified</b>	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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