



Service Bulletin

File in Section: -

Bulletin No.: PIT5176

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Intermittent Hood Ajar Message

Models: 2013 Chevrolet Equinox
2013 GMC Terrain

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Customers may comment on an intermittent "Hood Ajar" message displayed on the DIC. The Hood Ajar message may turn off after cycling the ignition switch. Dealers have found that adjusting the hood latch only works for a short time and customer returns with the same concern. This condition may be caused by moisture within the hood latch switch.

Recommendation/Instructions:

Do not adjust the hood latch for this concern. After performing diagnostic checks the cause of the fault is not obvious and vehicle is built before 9/6/2012, replace the hood latch assembly.

Warranty Information:

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
B1541	Hood Primary and Secondary Latch Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.