



Service Bulletin

File in Section: -

Bulletin No.: P11086

Date: October, 2013

PRELIMINARY INFORMATION

Subject: Shifter Handle Knob Cracked and/or Will Not Operate While Shifting Out of Park

Models: 2012-2014 Chevrolet Sonic

Condition/Concern

Some customers may comment on the shifter handle knob being cracked and/or will not operate while shifting out of Park.

This condition may occur if the chrome knob on the shifter handle cracks, not allowing the shifter to engage into gear.

Recommendation/Instructions

Replace the chrome shifter knob with the shifter handle knob kit that is now available. **DO NOT** replace the transmission shifter control for this condition.

Follow the procedure below for installing the new shifter handle knob kit:



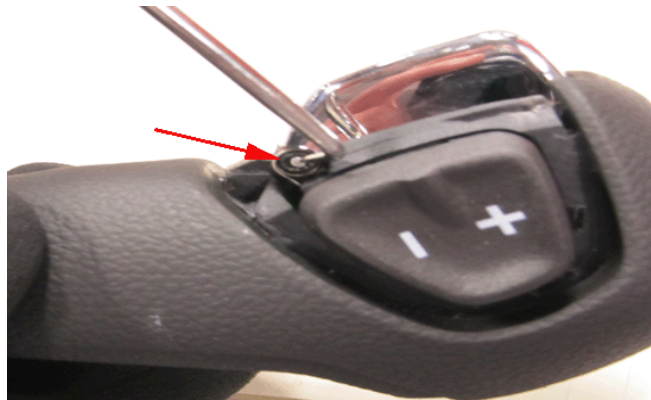
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1. Using a trim tool, remove the cover that is located on the top of the shifter handle as shown in the illustration above.



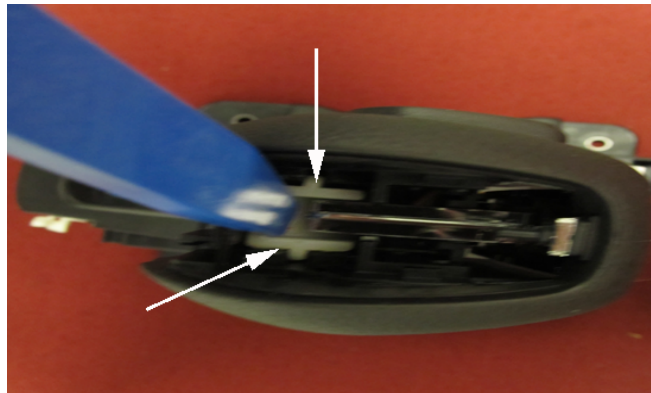
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2. Using the same trim tool, remove the cover that is located on the side of the shifter handle as shown in the illustration above.



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3. Remove the pin located under the chrome knob as shown in the illustration above.



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4. Push down on the white plastic adapter as shown in the illustration above, which will reduce tension on the knob, and remove.



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5. Push down on the white plastic adapter and slide the new knob in until the spring is locked in the slot on the knob as shown in the illustration above.
6. Install the new pin and covers.

Parts Information

Part Number	Description
95393161	KNOB PKG A/TRNS CONT LVR
95393166	KNOB PKG A/TRNS CONT LVR (RS Models Only)

Warranty Information

For vehicles repaired under the U.S. (3 years/36,000 miles) or Canadian (3 years/60,000 km) Bumper-to-Bumper Warranty, use:

Labor Operation	Description	Labor Time
8480038*	Shifter Handle Knob Kit Replacement	0.4 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		