File in Section: -

Bulletin No.: PI1273

Date: July, 2014

PRELIMINARY INFORMATION

Subject: Service Power Steering Message Displayed on DIC, DTC C056D-39 Set

Models: 2014 Chevrolet Silverado 1500

2014 GMC Sierra 1500

Built Prior to the VIN Breakpoints in the Table Below:

Plant	VIN Breakpoint	Date Breakpoint
Silao (VIN Code G)	EG343618	01/05/2014
Fort Wayne (VIN Code Z)	EZ225220	12/15/2013

Condition/Concern

Important: Only vehicles built prior to the breakpoints above are affected. If the vehicle is after these breakpoints, it already has the updated software. DO NOT attempt the update on vehicles after the breakpoint (see Caution below). Some customers may comment on a Service Power Steering message being displayed on the DIC. This condition is usually corrected upon the next key cycle however the condition will likely reoccur on future startups.

When checking the vehicle for DTCs, the power steering control module may report C056D 39 set as current or in history.

Recommendation/Instructions

Caution: The following procedures MUST be followed – failure to follow these may cause the electric power steering control module to be become none-responsive (no assist & no communications) and require replacement. If the software update does not complete, the module may require replacement.

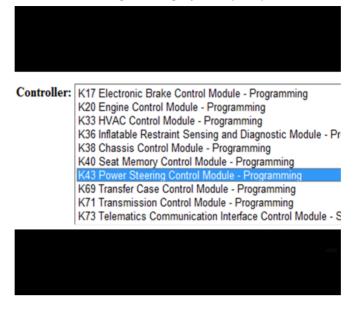
Before performing the software update, the battery must be fully charged. It is recommended to have a battery maintainer connected during this programming event.

When using the MDI, for this update, it should be connected via a cable and NOT utilize a wireless connection.

To correct this condition, revised software has been developed. This update is unlike a normal update as it involves updating the core operating system of the Electric Power Steering (EPS). Because of this, if the update does not complete, it cannot be started over and may require EPS replacement. In the event of programming concerns, please contact Techline for assistance.

To obtain the revised software:

1. Access Tis2Web and select the Service Programming System (SPS).



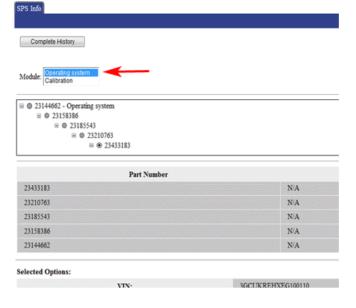
2. Select K43 Power Steering Control Module - Programming.



3. Select whether C056D.39 is set or not.

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- 4. Select Operating System
- 5. Follow the on-screen instructions.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810625	Power Steering Control Module Reprogramming with SPS	Use Published Labor Operation Time