



# Service Bulletin

File in Section: -

Bulletin No.: PIT5232A

Date: May, 2014

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tip - Outside Temperature Will Not Update

**Models:** 2015 Cadillac Escalade Models  
2014 Chevrolet Silverado 1500  
2015 Chevrolet Silverado, Suburban, Tahoe  
2014 GMC Sierra 1500  
2015 GMC Sierra, Yukon Models

**This PI was superseded to update model years. Please discard PIT5232.**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some owners may comment that the outside temperature display in the radio will not update and displays at 32° F (0° C). This concern may have started after disconnecting the battery or reprogramming a module.

### Recommendation/Instructions

The outside temperature will begin to update if driven above 20 mph for at least 5 minutes. If the vehicle speed drops below 20 mph, the timer will reset and the display will stop updating. Once the display starts to update it may take several more minutes of driving above 20 mph for the display to fully update.

Further, if the vehicle sits for at least 8 hours, the display will be updated when the ignition is turned on.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.