WIND OR WHISTLE NOISE FROM EXTERIOR MIRROR(S) AT HIGHWAY SPEED - BUILT ON OR BEFORE 5/18/2015

TSB 15-0135

LINCOLN:

2015 MKC

ISSUE

Some 2015 MKC vehicles built on or before 5/18/2015 may exhibit a wind or whistle noise from the exterior mirror(s) at highway speed.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

Follow the procedure for the affected side(s).

1. Position the exterior mirror glass for access. (Figure 1)

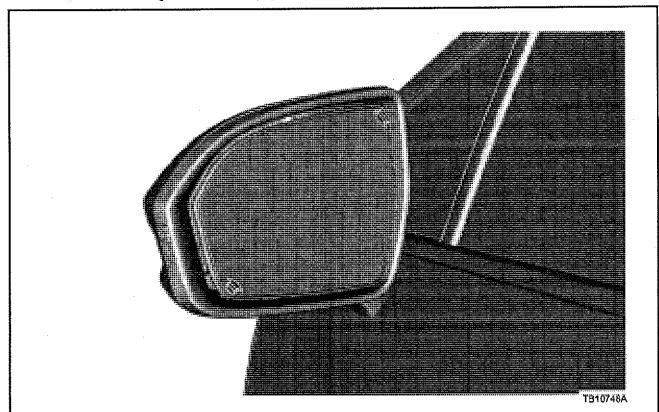


Figure 1 - Article 15-0135

2. Release the mirror glass and disconnect the electrical connectors. Use of a non-marring plastic trim tool is recommended to release the mirror glass. (Figure 2)

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safety. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

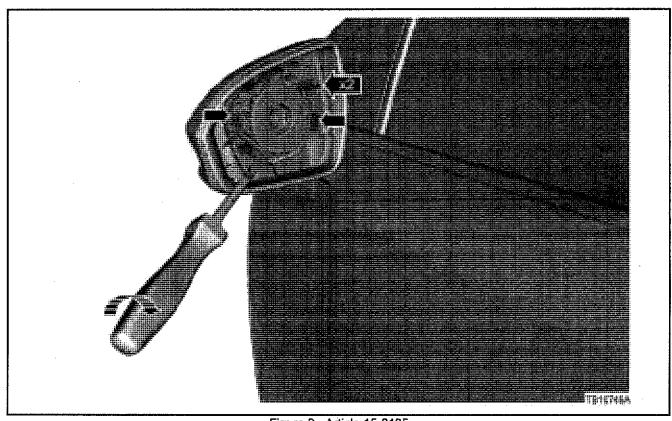


Figure 2 - Article 15-0135

3. Remove the two (2) screws and the mirror glass bezel. It is not necessary to remove the mirror motor. (Figure 3)

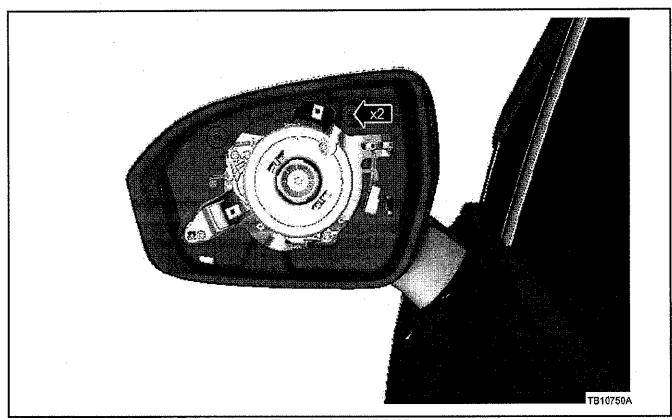


Figure 3 - Article 15-0135

4. Remove the screw and position the mirror cover aside. (Figure 4)

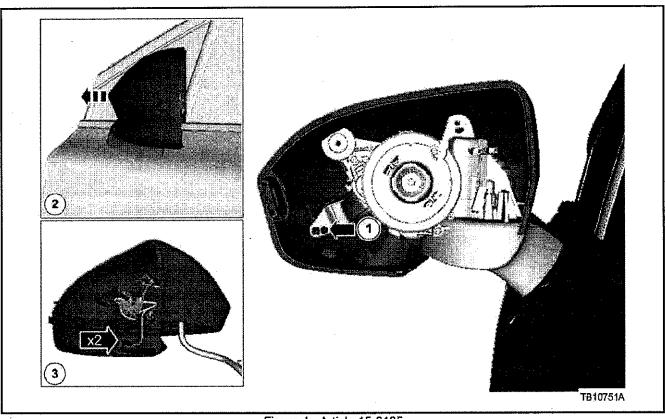


Figure 4 - Article 15-0135

- 5. Disconnect the two (2) electrical connectors.
- 6. Clean the location shown in the figure with Isopropyl Alcohol. (Figure 5)

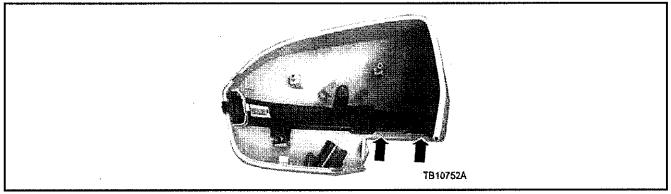


Figure 5 - Article 15-0135

- 7. Dry the surface using a lint free cloth.
- 8. Install foam seal tape. (Figure 6)

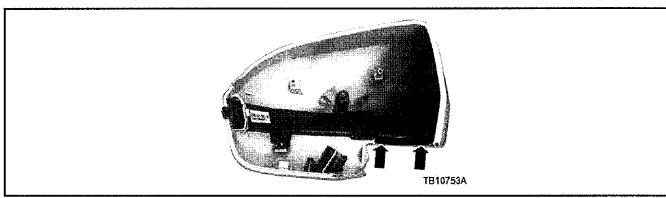


Figure 6 - Article 15-0135

9. To reassemble, reverse the disassembly procedure.

Obtain Locally			
Part Description			
Isopropyl Alcohol			

PART NUMBER	PART NAME
FJ7Z-17724-A	Foam Seal Tape (1 Per Mirror)

OPERATION	DESCRIPTION	TIME
150135A	2015 MKC: Install Foam Seal Tape Following The Service Procedure On One (1) Exterior Mirror. Includes Time To Road Test (Do Not Use With Any Other Labor Operations)	0.6 Hr.
150135B	2015 MKC: Install Foam Seal Tape Following The Service Procedure On Both (2) Exterior Mirrors. Includes Time To Road Test (Do Not Use With Any Other Labor Operations)	0.8 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
17682	42