

Service Bulletin

14-028

April 16, 2014

SB-10056987-9108

BTB 51198 (1404)

I-MID Displays "12 Volt Battery Charging System Problem"

AFFECTED VEHICLES

| Year | Model | Trim | VIN Range |
|------|-------|------|-----------|
| 2014 | RLX | ALL | ALL |

SYMPTOM

The i-MID displays the message **12 volt battery charging system problem**. Also, DTC P16E3 (PGM-FI battery sensor LIN communication error) may be stored.

POSSIBLE CAUSE

The LIN communication bus may have experienced a communication problem.

CORRECTIVE ACTION

Update the software in the gauge control module.

SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the MVCI or HDS are not covered under warranty.

MVCI Control Module (CM) Update:

Application (FW) Version: 3.01.37 **or later** Database Update: 03 Mar-2014 **or later**

HDS Software Version: 3.013.014 or later

Before beginning the repair, make sure that both the HDS and the MVCI are updated as listed above.

Do only the update listed in this service bulletin.

Check that the MVCI indicates the applicable program ID listed below (or a later program ID) as the **Recommended Update** when the update begins.

If the MVCI displays **This vehicle does not need an update at this time** during the update, check that the MVCI control module update application is correct as shown above. If the software is correct, the MVCI software has been updated. If the software is not correct, update both the MVCI and the HDS software.

For more information about updating the HDS, the MVCI, and vehicle systems, refer to Service Bulletin 01-026, *Updating Control Units/Modules*.

| Trim | PROGRAM ID (or later) | PROGRAM P/N (or later) |
|----------------------|-----------------------|------------------------|
| 2014 RLX (Base) | Y2A040 | 78109-TY2-A04 |
| 2014 RLX (Base Navi) | Y2A320 | 78109-TY2-A32 |
| 2014 RLX (Tech) | Y2A140 | 78109-TY2-A14 |
| 2014 RLX (Advance) | Y2A240 | 78109-TY2-A24 |

WARRANTY CLAIM INFORMATION

The normal warranty applies.

| Operation Number | Description | Flat Rate Time | Template ID | Failed Part Number |
|------------------|---|--------------------------------------|-------------|--------------------|
| 7165A0 | Check for DTCs, and update the gauge control module (meter) software. | 0.4 hours (Includes DTC Check) | 14-017N | 78100-TY2-A11 |

Defect Code: 03217 Symptom Code: 03215

Skill Level: Repair Technician

DIAGNOSIS

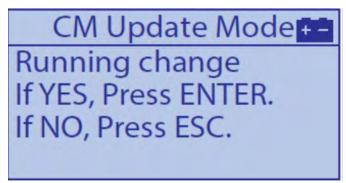
Check for DTCs.

- If DTC P154A is set, this bulletin does not apply. Continue with normal troubleshooting.
- If DTC P16E3 is set or if there is no DTC present, go to REPAIR PROCEDURE.

Clear all DTC's and disconnect the HDS from the MVCI before continuing.

REPAIR PROCEDURE

- 1. With the MVCI connected, under the **User Config** display, select **CM Update Mode**. Press ENTER.
- 2. Turn the headlight switch to the off position.
- 3. Select **Reprogramming** and press ENTER. You will see a screen with the message **Use a battery booster while reprogramming the vehicle**. Press ENTER again.
- 4. On the **Select System** screen, select **Meter** and press ENTER. You will see the message **Press the "ENTER" button** to begin the Control Module Update. Press ENTER.
- 5. The **CM Update Mode Running Change** screen appears. Press ENTER to begin the gauge control module update. NOTE: Some of the gauge control module indicators will blink, and the headlights may come on. This is normal.



6. Run an all DTC check, and clear any DTCs that may have set during the software update procedure.

CLIENT INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

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