

	GROUP Body Electrical	MODEL 2014MY Optima (QF/TF) w/Base Audio
	NUMBER PS348	DATE September 2014
 		
SUBJECT: DIM HEAD UNIT DISPLAY IN COLD WEATHER CONDITIONS		

When addressing a customer complaint related to a Base Audio head unit display which appears to have no display or a dim display (see image below) at or below freezing conditions, pull the vehicle into a shop (warmer area) and check to see if full brightness is regained after a period of time. If full brightness is regained, the head unit should be replaced to resolve the concern. A countermeasure for this issue was applied to vehicles in production, on February 28, 2014 and to remanufactured units at the PDCs, beginning on May 1, 2014. If after replacement of the head unit the vehicle returns with the same concern, call Techline and open a case.

