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NUMBER PS248 (Rev 1, 03/29/2013)	DATE March 2013
Body Electrical	2014MY > w/AVN
GROUP	MODEL

FECHNICAL OPERATIONS

SUBJECT: SD™ MAP CARD INSPECTION, INSTALLATION AND NAVIGATION SYSTEM FUNCTIONALITY VALIDATION

PAY CLOSE ATTENTION DURING TRANSPORTATION DROPOFF/VEHICLE INSPECTION SIGNOFF!

2014MY vehicles produced with AVN now include an external memory SD[™] Map Card which allows for easier future software upgrades and enhances the user experience. It is important that before transportation sign off takes place, the dealership validates the presence of the SD[™] Map Card and the functionality of the navigation system.

I: Navigation Equipped 2014MY Sorento with P/D Prior to March 22, 2013

- The SD[™] card will not yet be installed into the head unit on 2014 Sorento (XMa) models produced before March 22, 2013. In those vehicles the map card will be found in the glove box.
- The SD[™] card must be removed from the package in the glove box, installed into the head unit and tested according to the instructions listed below.





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Please exercise caution when inserting the SD[™] card to prevent damage to the audio face-plate.

II: All Navigation Equipped 2014MY Vehicles

• To validate the presence of the card and the functionality of the navigation system, switch the ignition to the "ON" (vehicle off) or "ACC" position and allow the system to load (Fig.1~2). This may take 10~15 seconds.





(Pictures shown are only for demonstration purposes)

• Press the Agree Button (Fig. 3). If the navigation map screen is displayed, the card is in the slot and the navigation system is operational (Fig. 4).





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- If the system does not load, an error message will appear; please check to see if the card is present in the slot (Fig. 3).
- Location and configuration of the SD[™] card slot may vary by model. 2014MY Forte shown.

Be careful not to damage the Map slot cover or faceplate when inspecting for SD[™] Map Card presence.

III. Filing a Transportation Claim

If missing, note the discrepancy on the BOL/shipping document and open a transportation claim to account for the missing SD[™] Map Card. The following information will be required when filling out a transportation claim form:

- VIN (17 digits)
- Carrier Code (this is a drop down menu)
- Delivery Date
- Delivery Sheet Number
- Load Number
- RO Number
- Claim Number (dealer provides/single digit)
- Damage Code: #85-08-06
- Part Cost
- Labor Amount (if any)

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- Due to the <u>high cost</u> of the SD[™] Map Card and potential for high loss rate, any SD[™] Map Card not recorded missing at the time of delivery will not be covered under a transportation claim for reimbursement. If a vehicle is received after hours (STI) or on weekends, <u>the shortage must be reported to the delivering carrier within 48 business hours of receipt of the vehicle by either email, FAX or US mail (return receipt requested) or it, too, cannot be covered under a transportation claim for reimbursement.
 </u>
- Once vehicle is accepted/signed for, it is the dealership's responsibility to maintain custody of the SD[™] Map Card. Loss or theft of the SD[™] Map Card after the car was received is <u>NOT</u> Warrantable.
- Replacement SD[™] Map Cards can be purchased through Kia Parts. P/N varies by model: refer to EPC