WORK DESCRIPTION FOR FIELD MEASURE

Code: 20P5499722

Version: 2.0

Perform Android software update in COMAND center rear tablet

Model 223

i <u>The customer must be informed</u> that the COMAND center rear (CCR) tablet will be <u>reset to the</u> <u>factory settings after</u> the software update and that the stored <u>data must be backed up</u>, as the customer data <u>may be lost</u> after resetting to the factory settings.

<u>Requirement</u> for carrying out the work procedure.

i Ask the customer whether the COMAND center rear (CCR) tablet is locked. Should this be the case, have the COMAND center rear (CCR) tablet unlocked and deactivate the PIN settings in the "Settings."

Ensure the **<u>PIN is available or recorded</u>** before starting the work procedure.

L Ensure a stable WLAN connection in the workshop.

i Secure the WLAN network password for the workshop.

Work procedure

- 1. Remove the COMAND center rear (CCR) tablet from the cradle.
- 2. Exit the MBUX user interface.
 - 2.1. Press "Exit MBUX" (Figure 1).
 - **2.2.** Confirm with "OK" (Figure 2).







2.3. Welcome screen after exiting MBUX; press on the arrow pointing to the right to start the process (Figures 3 and 4).



Figure 3

Figure 4

- **3.** Prepare the settings for the update.
 - 3.1. Deactivate WLAN (Figure 5).
 - 3.2. Press "Next" (Figure 6).



- **3.3.** Under "Agree to the Terms and Conditions," press the downward arrow for the expanded view (Figure 7).
- **3.4.** Agree to all the terms and conditions (Figure 8).
- **3.5.** Press "OK" (Figure 9).

Agree to the Terms and Conditions	Agree to the Terms and Conditions	Agree to the Terms and Conditions
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- 3.6. Skip signing in to the Samsung account (Figures 10-12).
 - **3.6.1.** Press "Allow" (Figure 10).
 - **3.6.2.** Press "Skip" (Figure 11).
 - **3.6.3.** Press "Skip" (Figure 12).







Figure 12

3.7. Switch off the PIN query (Figures 13–14).

- **3.7.1.** Remove the check mark for "Set up PIN" (Figure 13).
- **3.7.2.** Press "Next" (Figure 14).



3.8. Confirm the selected features (Figures 15–16).

3.8.1. Press on the downward arrow (Figure 15).

3.8.2. The confirmation screen appears (Figure 16).



4. The devices restarts.

 \blacksquare The schematic sequence of the restart is shown in Figures 17 to 20.





Mercedes-Ben Figure 19



- 5. After the restart, exit the MBUX environment.
 - 5.1. Press "Exit MBUX" (Figure 21).
 - 5.2. Confirm with "OK" (Figure 22).



LEAVING MBUX You can return to MBUX at any time with the Home key. The functionality of the MBUX Rear Seat Tablet could be limited by your changes on AndroidTM. You can restore the functionality by resetting to factory settings. Please note that your settings, data and apps will be lost as a result. Daimler AG does not assume any warranty or liability for data or apps Android. As user, you are responsible for the Do not show any more OK Cancel

Figure 21

- 6. Connect COMAND center rear (CCR) with the workshop WLAN.
 - 6.1. Swipe up (Figure 23).
 - 6.2. Press "Settings" (Figure 24).
 - 6.3. Press "Connections" (Figure 25).









Figure 25

- 6.4. Activate WLAN (Figures 26-27).
- **6.5.** Select the workshop WLAN (Figure 28).



- 6.6. Activate the keyboard to enter the network password (Figures 29 to 31).
 - 6.6.1. Press "Next" (Figure 29).
 - 6.6.2. Press "Next" (Figure 30).
 - **6.6.3.** Enter the network password (Figure 31).







- 7. Perform the Android software update in the COMAND center rear tablet.
 - 7.1. Scroll down on the left-hand bar (Figure 32).
 - 7.2. Press "Software update" (Figure 33).
 - 7.3. Press "Download updates manually" (Figure 34).



7.4. The software download is started (Figure 35).

7.5. After the software download, press "Install Now" (Figure 36).

	K 75 875 # 143
SOFTWARE UPDATE	
Downloading updates	
6×0+	
2%	0.51 MB / 1126.94 MB
C Software update information	
Version: T230NZZCU1ATF7_B2 Size: 1126.94 MB Security patch level: 1 May 2020	2BF/T230NZBNZ1ATF7_B2BF/ 0
2 What's new	
MBUX has been updated The security of your device has t	been improved.
 New and / or enhanced features Further improvements to perfor To get the best from your device, regularly check for software upda Learn more at: https://doc.samsungmobile.com 	s. mance. please keep your device up to date and tes. /SM-T230NZ/IBNZ/doc.html
	PAUSE

The latest software update the update will be installed after the update is installed	is ready to be installed. If you between 2:00 AM and 5:00 A L	a tap INSTALL OVERNIGH M. Your tablet will restart	
Software update information			
· Version T230N77CU1A	TE7 R2RE/T230N2RN21A1	TE7 828E/	
- Size: 1126.94 MB	- Size: 1126.94 MB		
- Security patch level: 1 M	lay 2020		
Il What's new			
- MBUX has been updated			
- The security of your devis	ce has been improved.		
A software update can inc	lude, but is not limited to:		
- Device stability improver	ments, bug fixes.		
Further improvements to	performance.		
To get the best from your	device, please keep your de	vice up to date and	
regularly check for softwa	re updates.		
Learn more at:			
https://doc.samsungmob	Re.com/SM-T230NZ/UNZ/0	soc.html	
A Castlen		-	
- You won't be able to use	your tablet during the updat	te.	
- Some settings may chan	ge after the update.	We always a roost idea to	
back up your data just in c	rect your personal data, out case.	it's anways a good roca o	
	1		
	M N	INSTALL NOW	
LATER	INSTALL OVERNIGHT		

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- **8.** After the software update has been completed, reset the COMAND center rear (CCR) tablet to the factory settings.
 - 8.1. Go to "Settings" (Figure 37).
 - 8.2. On the left-hand bar, press "General management" (Figure 38).
 - 8.3. On the right-hand bar, press "Factory data reset" (Figure 39).



9. Reinstall the COMAND center rear (CCR) tablet in the vehicle.

1 The customer must reconnect the COMAND center rear (CCR) tablet with the vehicle or their private settings.

Operation text and flat rate						
Operation no.	Operation text	Flat rate	Accounting no./ damage code			
02-1839	Perform Android software update in COMAND center rear tablet	ZM	54 997 22			

Mercedes-Benz Global Service & Parts