



Technical Service BULLETIN

September 12, 2007

Title:

RATTLE NOISE FROM EXTERIOR MIRROR

Models:

'06 - '07 RAV4

NV/H
NV012-07

Introduction Some customers may complain of a rattle type noise coming from the exterior area of the vehicle while driving above 40 mph (64 kph). Replacement outer mirror covers are now available as separate service parts to address this condition.

- Applicable Vehicles**
- **2006 - 2007** model year **RAV4** vehicles produced **BEFORE** the Production Change Effective VINs shown below.

Production Change Information

PLANT	VDS	VIS
Tahara (11th Digit = 5)	ZD3#V#	75069459
	ZK3#V#	75014078
	BD3#V#	75111052
	BK3#V#	75035288
Toyota Industries (11th Digit = 6)	ZD3#V#	76047576
	ZK3#V#	76008747
	BD3#V#	76048967
	BK3#V#	76024391

Parts Information

PART NUMBER	PART NAME	QTY
87945-42090	Cover, Outer Mirror, LH	1
87915-42090	Cover, Outer Mirror, RH	1

Warranty Information

OP CODE	DESCRIPTION	TIME	OFFP	T1	T2
NV7017	Confirm and Replace Outer Mirror Cover (Both Sides)	0.3	87910-428#0	91	15

Applicable Warranty*:

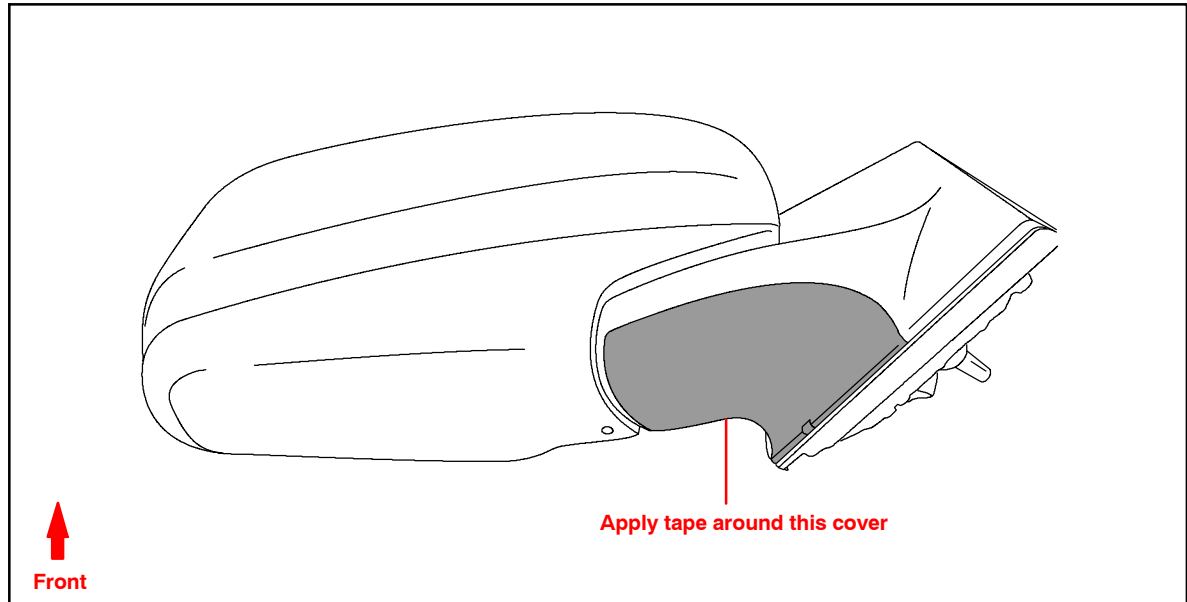
This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.

* Warranty application is limited to correction of a problem based upon a customer's specific complaint.



**Repair
Procedure**

1. Confirm that the rattle noise is coming from exterior mirrors.
Apply tape around outer mirror cover (see illustration below)
 - If noise goes away, proceed to step 2.
 - If rattle noise is NOT eliminated, **STOP**. The source of noise is from a different location. This TSB does **NOT** apply.

**NOTE:**

Perform the following procedures on **BOTH** sides of the vehicle.

2. Replace the outer mirror covers with **NEW** service parts.
3. Test drive and confirm rattle noise is gone.