

**23-2336**26 October
2023**TECHNICAL SERVICE BULLETIN****12.3 Inch Instrument Panel Cluster (IPC) Display Screen Without Head Up Display (HUD) - IPC Bezel Misaligned To IPC Display Screen - Built On Or Before 15-Aug-2023****Model:**

Ford 2023 F-Super Duty	Built on or before 15-Aug-2023
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Issue: Some 2023 F-Super Duty vehicles built on or before 15-Aug-2023, equipped with a 12.3 inch IPC display screen and no HUD may exhibit the IPC bezel misaligned to the IPC display screen in lower left corner. This may be due to the locating holes in the instrument panel substrate for the IPC bezel. To correct the condition, follow the Service Procedure to drill out the lower left side locator hole.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2023 F-Super Duty built on or before 15-Aug-2023
- Equipped with a 12.3 inch IPC display screen
- Without head up display (HUD)
- IPC bezel misaligned to the IPC display screen in lower left

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2023 F-Super Duty: Create A Locator Hole Following The Service Procedure (Do Not Use With Any Other Labor Operations)	232336A	0.6 Hrs.

Repair/Claim Coding

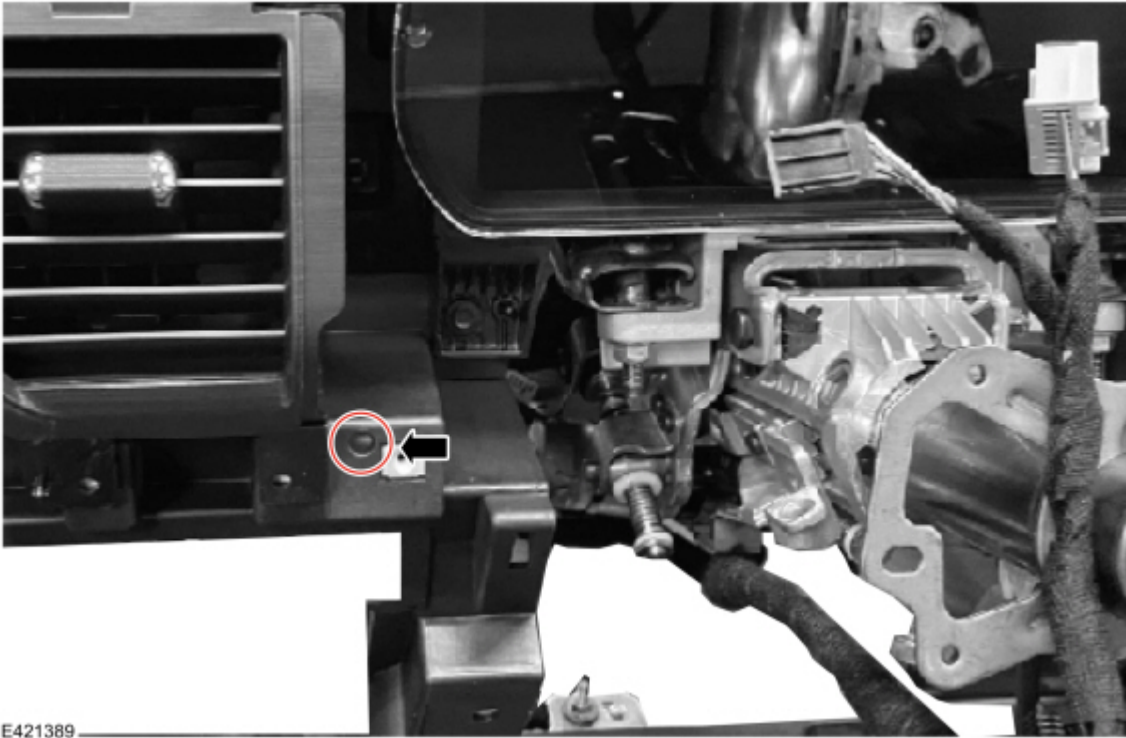
Causal Part:	26044D70
Condition Code:	07

Service Procedure

1. Remove the IPC bezel. Refer to Workshop Manual (WSM), Section 413-01 > Removal and Installation > Instrument Panel Cluster (IPC) Display Screen - Vehicles With: 12.3 Inch Instrument Cluster Display Screen, Steps 1 through 11.

2. Drill out the lower left locator hole using a 7/16 in. (11mm) drill bit. (Figure 1)

Figure 1



3. Install the IPC bezel. Refer to WSM, Section 413-01 > Removal and Installation > Instrument Panel Cluster (IPC) Display Screen - Vehicles With: 12.3 Inch Instrument Cluster Display Screen, reversing Steps 1 through 11.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.