



TECHNICAL SERVICE BULLETIN

Sagging Headliner/Gap - Weatherstrip/Headliner Overlap

23-2334

26 October
2023

This bulletin supersedes 21-2220.

Model:

Ford 2018-2024 Mustang

Summary

This article supersedes TSB 21-2220 to update the vehicle model years affected and part list.

Issue: Some 2018-2024 Mustang coupe vehicles may exhibit a sagging headliner or gap where the headliner meets the upper door weatherstrip. This may be due to an outward bent door frame moulding not allowing the weatherstrip to overlap the headliner properly. To correct this condition, follow the Service Procedure to replace the door frame moulding.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2018-2024 Mustang coupe
- Sagging headliner or gap where the upper door weatherstrip overlaps the headliner

Parts - 2018-2023 Mustang

Service Part Number	Quantity	Description	Unit of Issue	Piece Quantity
FR3Z-6302565-D	1	Left Black Door Frame Moulding	1	1
FR3Z-6302565-E	1	Left Bright Door Frame Moulding	1	1
FR3Z-6302564-D	1	Right Bright Door Frame Moulding	1	1
FR3Z-6302564-E	1	Right Black Door Frame Moulding	1	1

Parts - 2024 Mustang

Service Part Number	Quantity	Description	Unit of Issue	Piece Quantity
PR3Z-6302564-A	1	Right Door Frame Moulding	1	1
PR3Z-6302565-A	1	Left Door Frame Moulding	1	1

Quantity refers to the amount of the service part number required to repair the vehicle.

Unit of Issue refers to the number of individual pieces included in a service part number package.

Piece Quantity refers to the total number of individual pieces required to repair the vehicle.

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2018-2024 Mustang Coupe: Replace One (1) Door Frame Moulding Following The Service Procedure (Do Not Use With Any Other Labor Operations)	232334A	0.3 Hrs.
2018-2024 Mustang Coupe: Replace Both (2) Door Frame Mouldings Following The Service Procedure (Do Not Use With Any Other Labor Operations)	232334B	0.5 Hrs.

Repair/Claim Coding

Causal Part:	6302565
Condition Code:	02

Service Procedure

1. Partially remove the upper door weatherstrip from the door frame moulding. (Figure 1)

Figure 1



2. Remove the 8 retaining screws securing the door frame moulding. (Figure 2)

(1). Tighten to 1 Nm (8.85 lb/in.).

Figure 2



3. Remove and discard the door frame moulding.
4. To install the new door frame moulding, reverse the removal procedure.

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