

**ATTENTION:**  
 GENERAL MANAGER   
 PARTS MANAGER   
 CLAIMS PERSONNEL   
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

## SERVICE BULLETIN

**APPLICABILITY:** 2019-21MY Forester

**NUMBER:** 07-202-23

**SUBJECT:** Headlight Water Intrusion / Design Changes

**DATE:** 08/15/23

### INTRODUCTION:

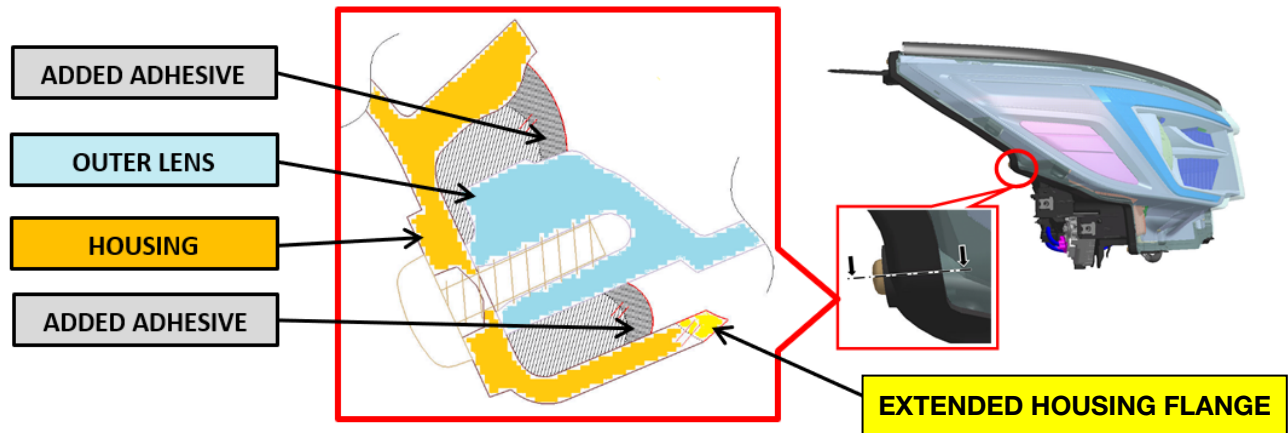
This bulletin announces the design changes to the headlights. The new assemblies are fitted with an extended flange on the housing along with an increased amount of adhesive added to provide optimum sealing. These changes reduce the chance of moisture entering the headlights. The headlight(s) should be replaced if water intrusion is found.

### PRODUCTION CHANGE INFORMATION:

The production change information for Forester is TBD.

### PART INFORMATION:

#### AREAS OF DESIGN CHANGE



**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**Subaru of America, Inc. is ISO 14001 Compliant**

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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**REMINDER:** Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Part Description	Part Number
LAMP ASSEMBLY-HEAD LEFT	84001SJ071
	84002SJ171
	84002SJ471
	84913SJ271
	84913SJ071
LAMP ASSEMBLY-HEAD RIGHT	84001SJ061
	84002SJ161
	84002SJ461
	84913SJ261
	84913SJ061

**SERVICE PROCEDURE / INFORMATION:**

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

Determine water intrusion is present and not a fogging situation. TSB 07-59-07R provides information on headlamp fogging. Confirm the headlamp(s) water intrusion is not a result of outside influence, such as physical damage, modification, etc.

Refer to the applicable Service Manual and review: General Description > Repair Contents > Action required before & after Battery Disconnect. Additionally, record any stored seat position(s) before proceeding. Relearn any seat position memory after work is complete. If the power rear gate (PRG) height has been customized, that position must also be noted and relearned.

The service procedures for headlight replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

Refer to STIS: Body & Electrical/WIRING SYSTEMS > LIGHTING SYSTEM > Headlight Assembly

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**IMPORTANT NOTE:** Whenever reconnecting the ground cable terminal to the battery sensor, torque to 7.5Nm (5.5ft.-lbs. or 66inch-lbs.) while supporting the sensor with the other hand as outlined in the applicable Service Manual under: STARTING/CHARGING SYSTSEMS > Battery Sensor.

**WARRANTY / CLAIM INFORMATION:**

For vehicles within the Basic New Car Limited Warranty period, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
ONE FRONTCOMBINATION LAMP BODY/LENS R&R	A916-111	0.4	XBW29
BOTH FRONT COMBINATION LAMP BODIES/LENS R&R	A916-114	0.5	

**IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.