

**ATTENTION:**  
 GENERAL MANAGER   
 PARTS MANAGER   
 CLAIMS PERSONNEL   
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

**SERVICE BULLETIN**

**APPLICABILITY:** 2015-16MY Outback

**NUMBER:** 15-192-16

**SUBJECT:** Loose / Gapping Accessory Front Wheel Arch Moldings

**DATE:** 01/14/16

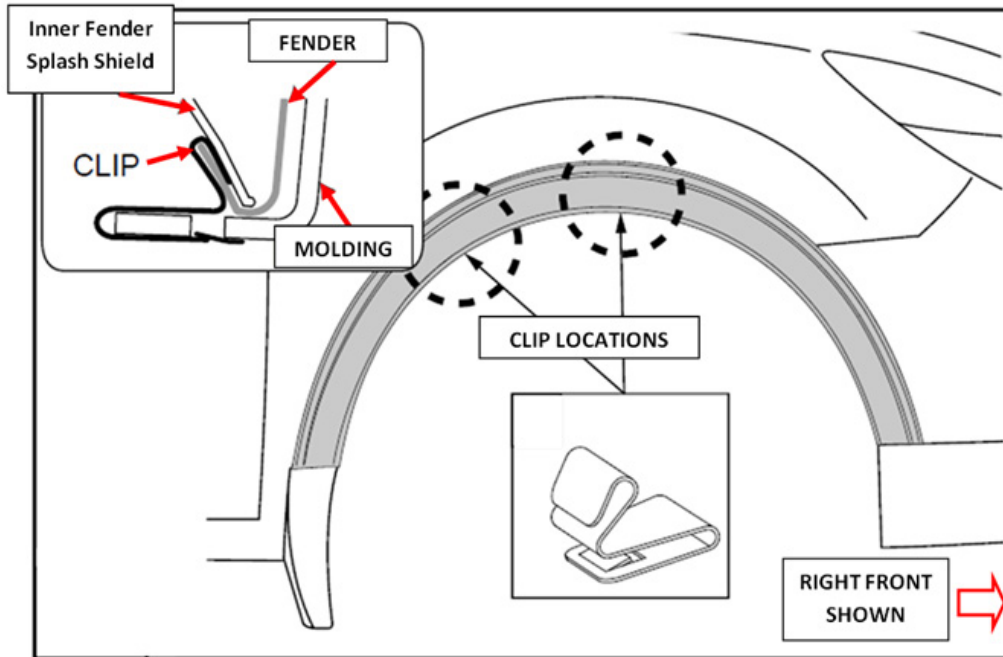
**INTRODUCTION:**

This bulletin provides a service procedure to address customer concerns of loose or gapping accessory front wheel arch molding(s) (E201SAL000 Molding Kit). There are 2 retaining clips on each molding which have been improved to enhance retention of the molding to the fender lip thereby eliminating any gap between the molding and the body. This bulletin applies to the **FRONT** wheel arch moldings only.



**PART INFORMATION:**

Four new replacement clips come as a kit by ordering p. n. **SOA930H100**. The cross-section illustration below shows the retaining clip locations and how the clip attaches the inner lip portion of the molding to the fender's inner lip.



*Continued...*

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**SUBARU OF AMERICA, INC. IS ISO 14001 COMPLIANT**

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

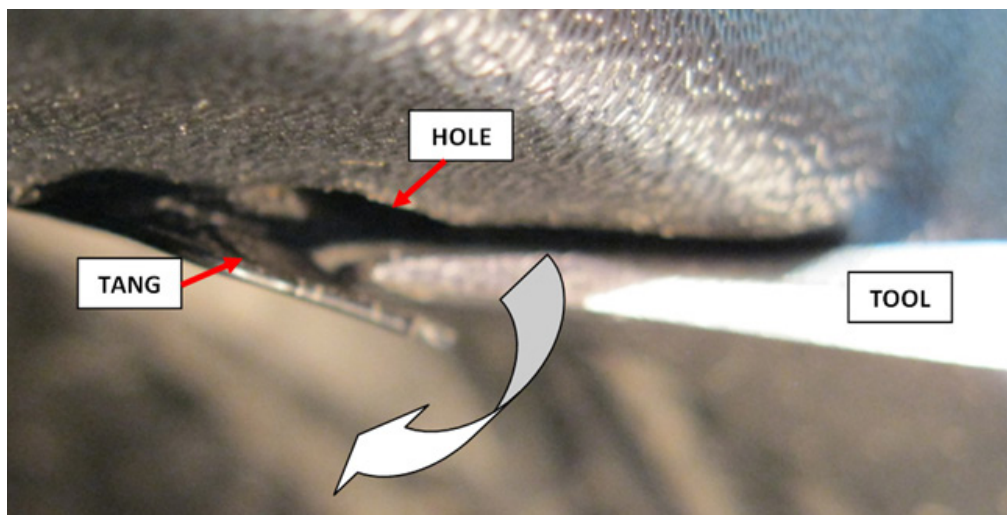
The depth and angle of the lock “tang” portion (circled) of the clip have been changed to provide better retention. The photo shows a comparison between the old and new -style retaining clips.



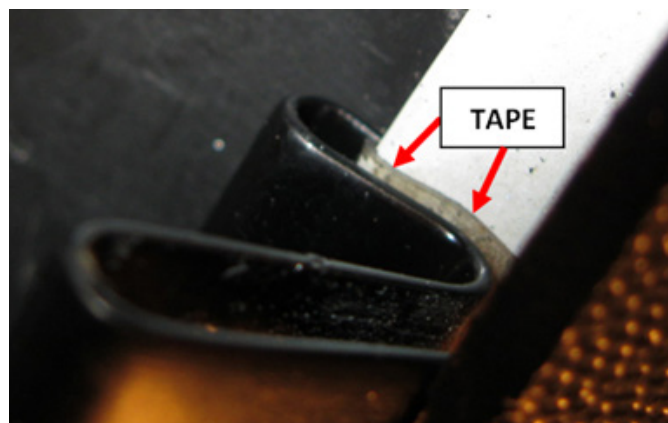
**SERVICE PROCEDURE / INFORMATION:**

**IMPORTANT:** If either front wheel arch molding is loose or gapping or if any of the 4 retaining clips are found to be loose or missing, **ALL 4** of the clips must be replaced. The original clips will be destroyed when removed therefore, never attempt to “adjust” them back into shape and reuse them.

- Using a sharpened plastic trim tool or a thin, flat-blade screw driver, **CAREFULLY** remove the old clip by disengaging the tang from the hole in the molding it clips into and prying inward. Use caution to prevent marring the textured finish of the molding with the tool. Push inward and upward at the same time **ONLY AS MUCH AS IS NECESSARY** to “unhook” the top portion of the clip from the inner lip of the fender.

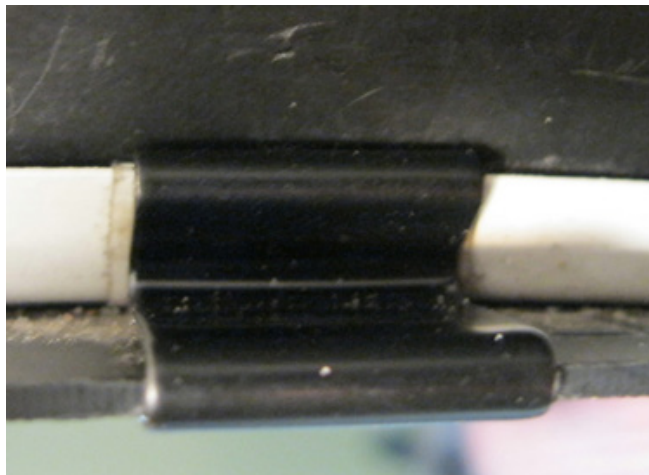
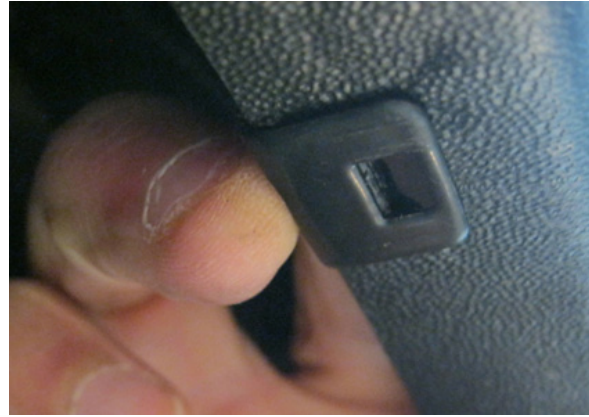


- Once all of the old clips have been removed, always confirm the original protective tape is in place on the fender lip as shown below before installing any new clips.



*Continued...*

- Pull outward slightly on the lip portion of the molding and start the clip onto the inside edge aligning the tang with the retaining hole.
- **IMPORTANT:** Make sure the top portion of the clip is “hooked” onto the inner lip of the fender at the same time.
- Once you are sure the clip is started onto both the inner lip of the fender and the inner edge of the molding, use your thumb and forefinger to **CAREFULLY** squeeze the clip into proper position as shown in the photos below.



**WARRANTY / CLAIM INFORMATION:**

For vehicles within the Basic New Car Limited Warranty period, this repair may be submitted using the following claim information:

| LABOR DESCRIPTION                                     | LABOR OPERATION # | FAIL CODE | LABOR TIME |
|---|-------------------|-----------|------------|
| FRONT WHEEL ARCH MOLDING CLIPS<br>REPLACE- BOTH SIDES | A067-144          | XJU-23    | 0.4        |

**IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.