

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.



QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2014MY Forester

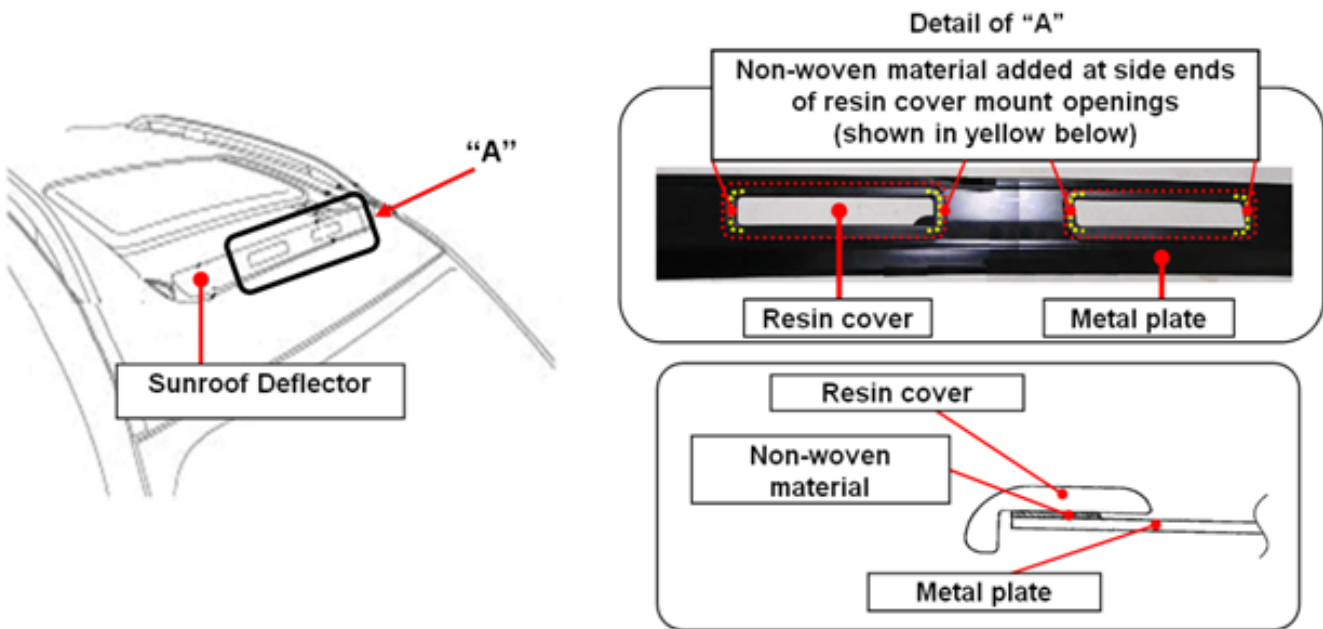
NUMBER: 12-163-14

SUBJECT: Revised Sunroof Deflector for Rattling Sound

DATE: 02/05/14

INTRODUCTION

If you receive a customer concern of a rattling sound from the sunroof air deflector while driving with the roof panel closed, a countermeasure part has been developed to eliminate it. Non-woven material has been added to the resin cover portions of the air deflector as shown in the illustration below.



COUNTERMEASURE IN PRODUCTION

The new air deflector was incorporated into production during August, 2013 starting with VIN E*486792.

PART INFORMATION

PART NAME	PART NUMBER
Deflector ASSY -- Sunroof	65471SG001

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<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;">SUBARU OF AMERICA, INC. IS "ISO 14001 COMPLIANT"</p> <p>The international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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SERVICE PROCEDURE / INFORMATION

Once the condition has been confirmed, replace the sunroof air deflector following the procedure outlined in the applicable Service Manual.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
Air Deflector R&R	A850-921	XDP-48	0.3