



# TECHNICAL SERVICE BULLETIN

## Moan Noise In The Rear Brakes When Vehicle Is Driven In Reverse (R) On Cold Weather And/Or High Humidity

**23-2041**  
07 February 2023

This bulletin supersedes 22-2326.

### Model:

<b>Ford</b> 2021-2022 Bronco Sport	Built on or before 23-Sep-2022
2020-2022 Escape	Built on 1-Nov-2020 and through 29-Aug-2022

### Summary

This article supersedes TSB 22-2326 to update the production fix date and issue.

**Issue:** Some 2020-2022 Escape vehicles built on 1-Nov-2020 and through 29-Aug-2022 and 2021-2022 Bronco Sport vehicles built on or before 23-Sep-2022 may exhibit a moan noise when the vehicle is driven in reverse (R) in cold weather and/or high humidity. This may be due to the suspension sensitivity of the vehicle and interaction of the caliper housing with the pad backplate. To correct this condition, follow the Service Procedure to replace the rear caliper bushings.

**Action:** Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- One of the following vehicles:
  - 2020-2022 Escape vehicles built on 1-Nov-2020 and through 29-Aug-2022
  - 2021-2022 Bronco Sport vehicles built on or before 23-Sep-2022
- Moan noise when the vehicle is driven in reverse (R) in cold weather and/or high humidity

### Parts

Service Part Number	Quantity	Description	Unit of Issue	Piece Quantity	Note
DG9Z-2C150-B	2	Rear Reinforced Bushing Kit	1 Kit	1 Kit Per Caliper	Kit contains: 2 guide pins, 2 guide pin caps, 1 standard bushing 1 reinforced bushing
XG-3-A	As Needed	Motorcraft® Silicone Brake Caliper Grease and Dielectric Compound			
PM-4-A	As Needed	Motorcraft® Metal Brake Parts Cleaner (Compliant With Low Volatile Organic Compound Requirements As Required In Some USA States)			
PM-4-B	As Needed	Motorcraft® Metal Brake Parts Cleaner (Not Compliant With Volatile Organic Compound Requirements)			

Quantity refers to the amount of the service part number required to repair the vehicle.

Unit of Issue refers to the number of individual pieces included in a service part number package.

Piece Quantity refers to the total number of individual pieces required to repair the vehicle.

As Needed indicates the amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

### Labor Times

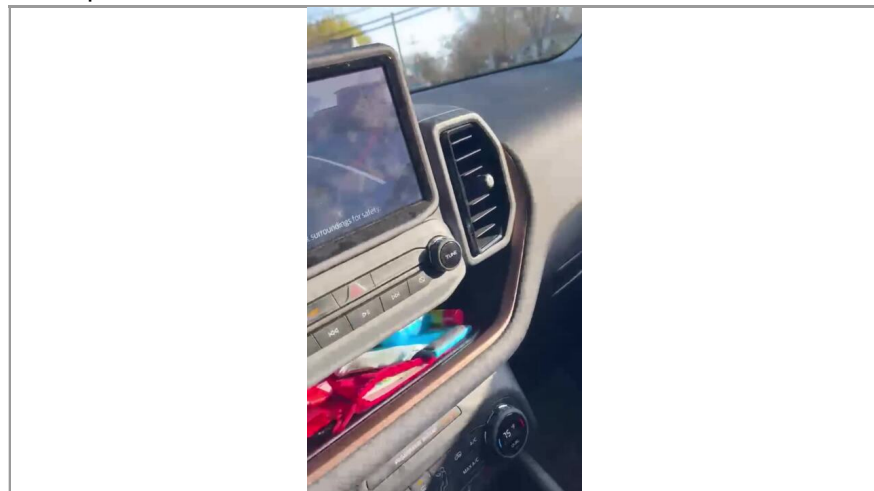
Description	Operation No.	Time
2020-2022 Escape, 2021-2022 Bronco Sport: Replace The Caliper Bushing On Both (2) Rear Brake Calipers Following The Service Procedure (Do Not Use With Any Other Labor Operations)	232041A	0.7 Hrs.

### Repair/Claim Coding

Causal Part:	2C150
Condition Code:	42

### Service Procedure

#### Bronco Sport



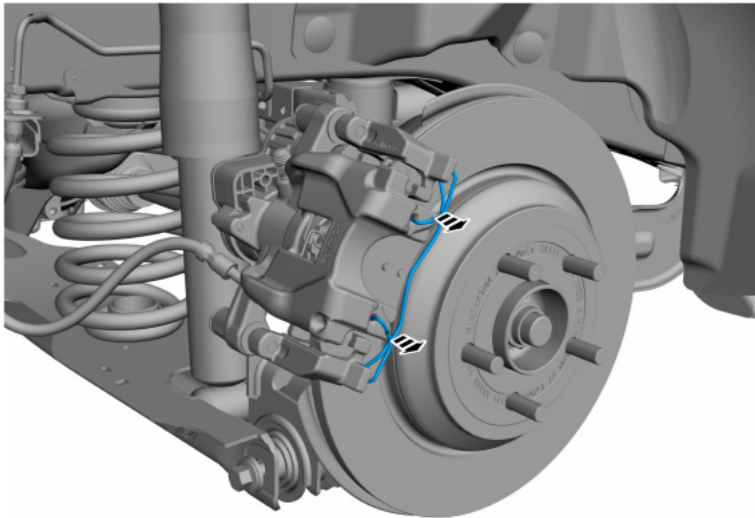
## Escape



**NOTE: Perform this procedure on both rear calipers.**

1. Activate the brake service mode. Refer to the Workshop Manual (WSM), Section 206-00 Brake System > General Information > General Procedures.
2. Remove the wheel and tire. Refer to the WSM, Section 204-04A Wheels and Tires > Removal and Installation.
3. Remove the brake caliper spring. (Figure 1)

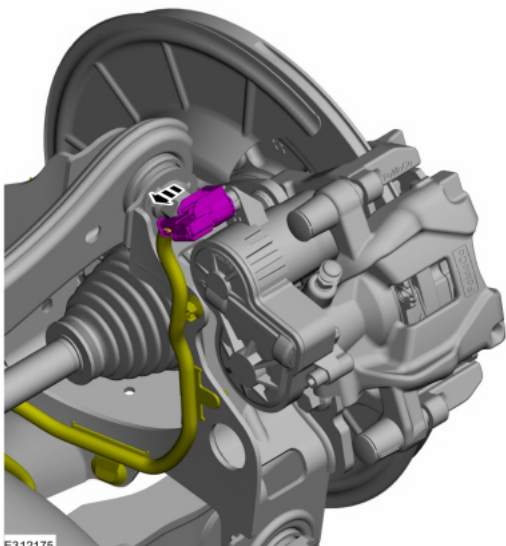
Figure 1



E312184

4. Disconnect the parking brake electrical connector. (Figure 2)

Figure 2



E312175

5. Remove and discard the brake caliper guide pin cap and guide pin on the opposite side of the bleeder. (Figures 3-5)

Figure 3

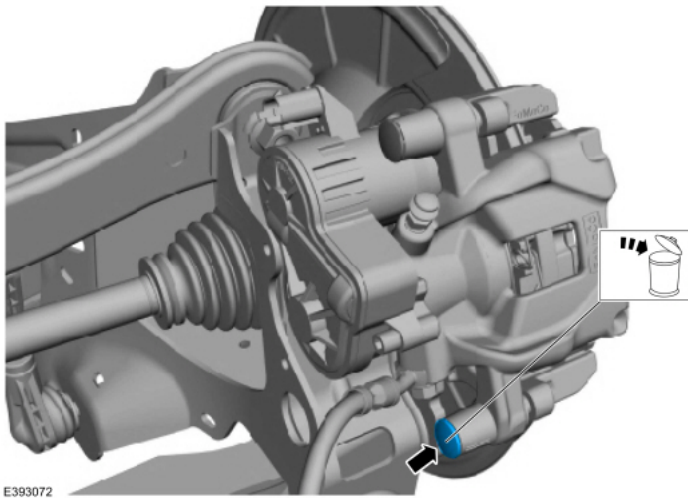


Figure 4

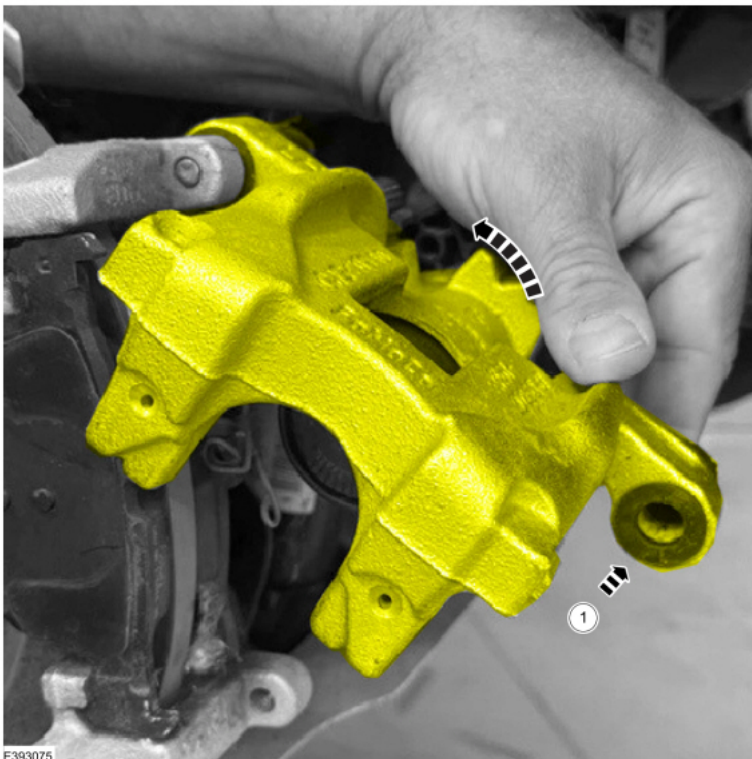


Figure 5



E393074

6. Rotate the rear caliper upwards to access to the bushing housing. (Figure 6, Callout 1)  
Figure 6



E393075

7. Using 6 in. slip joint pliers, remove and discard the standard bushing located on the opposite side of the bleeder. (Figure 7)  
Figure 7



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8. Install a new reinforced caliper bushing.

Figure 8 - Rear reinforced bushing kit contents



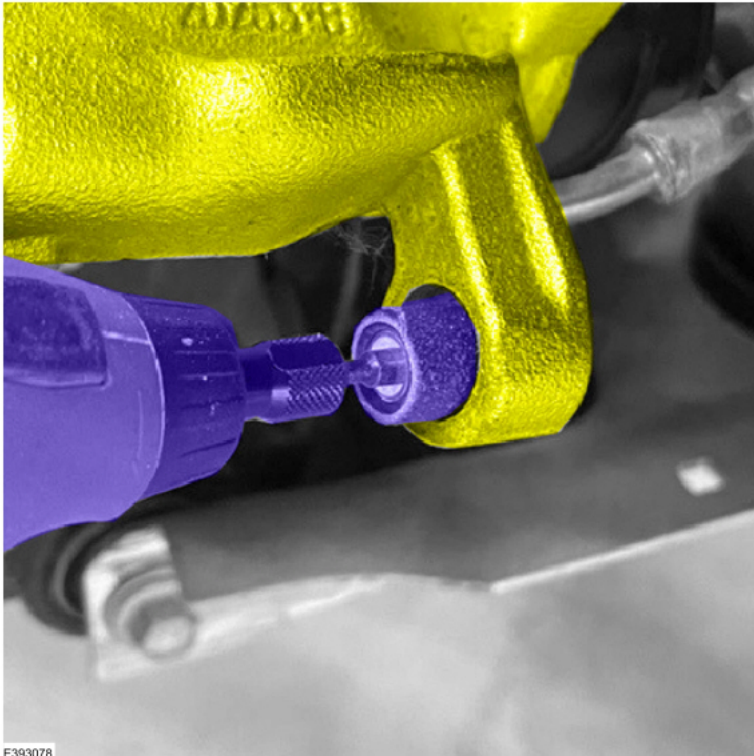
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Item	Description
1	Standard bushing (1 piece)
2	Reinforced bushing (1 piece)
3	Guide pins (2 pieces)
4	Guide pin caps (2 pieces)

(1). Use a 1/2 in. drum sander bit to clean the caliper bushing housing. (Figure 9)

Figure 9





E393078

(2). Use Motorcraft® Metal Brake Parts Cleaner to remove any brake dust from the bushing housing.

(3). Lubricate the bushing and bushing housing with Motorcraft® Silicone Brake Caliper Grease and Dielectric Compound. (Figures 10-11)

Figure 10



E393079

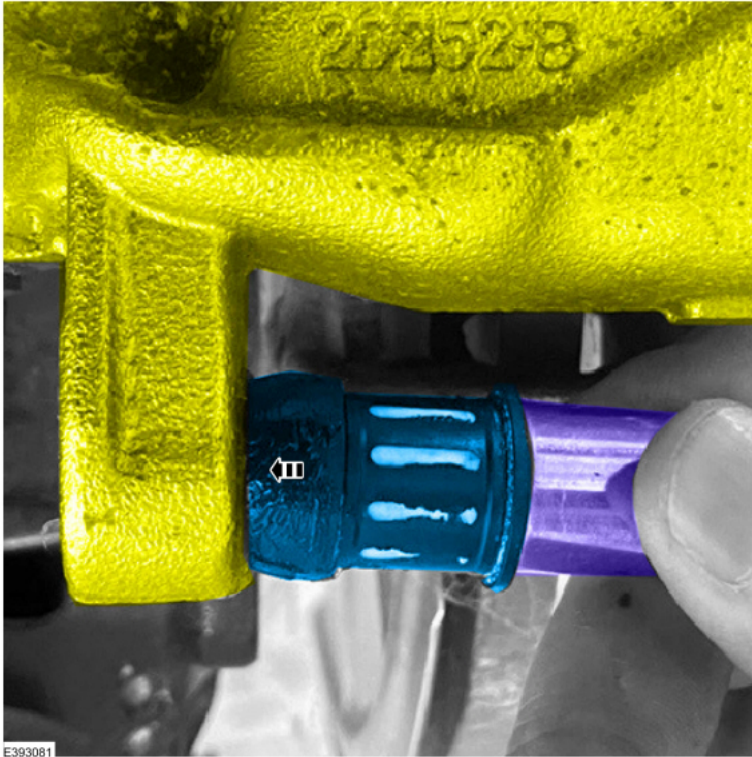
Figure 11



E393080

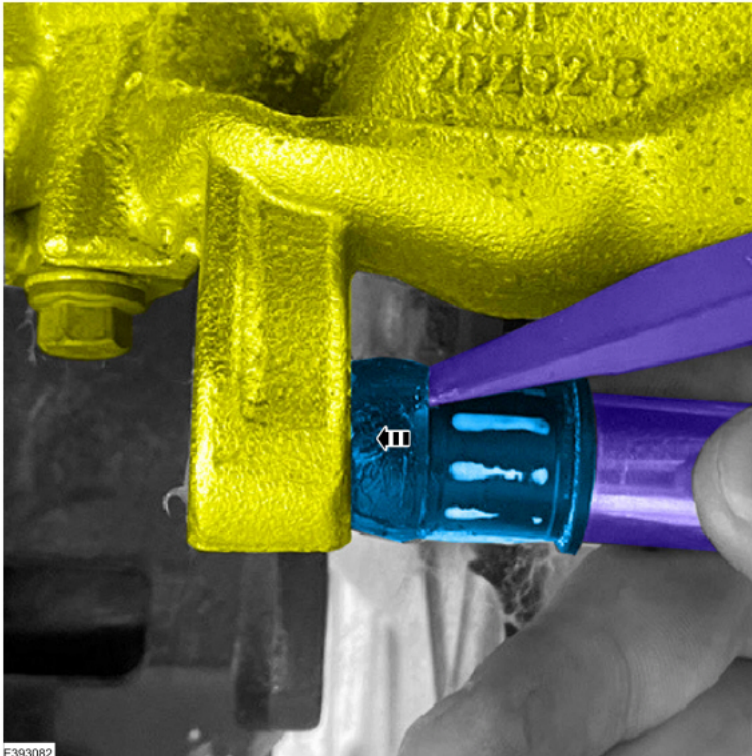
- (4). Use an appropriate diameter socket, such as a 13 mm 3/8 drive chrome deep socket, to push the bushing into the caliper bushing housing. (Figures 12-14)
- Use a plastic trim tool to help guide the bushing into the housing.

Figure 12



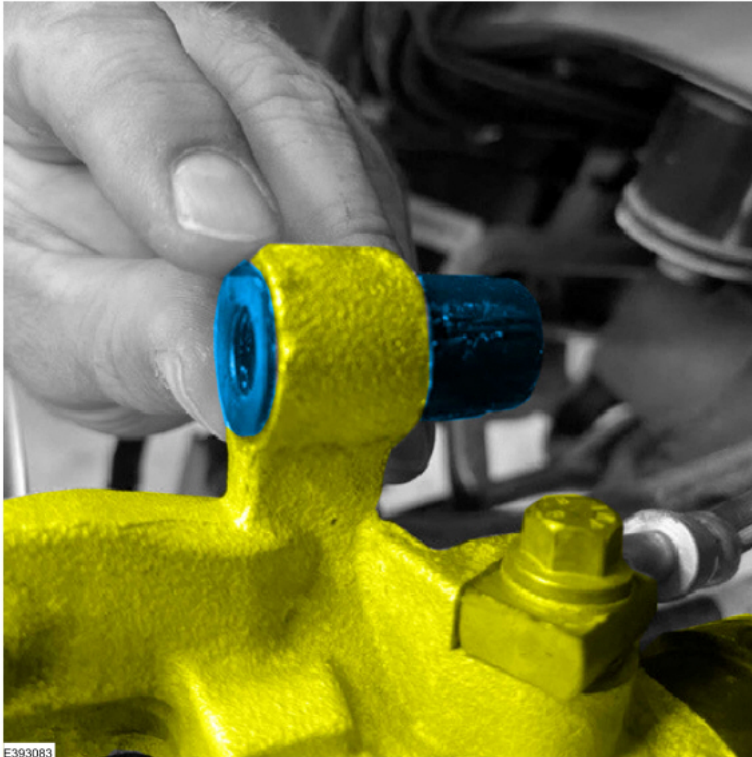
E393081

Figure 13



E393082

Figure 14

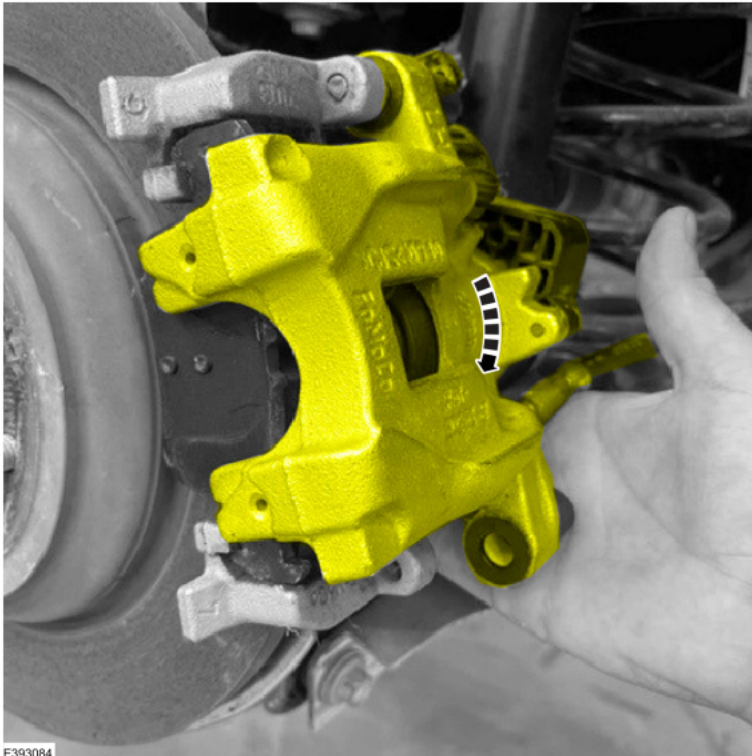


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9. Rotate the rear caliper downwards. (Figure 15)

Figure 15





**10. Install a new guide pin.**

- (1). Tighten the guide pin to 28 Nm (21 lb-ft) and install a new guide pin cap.

**11. To assemble the vehicle, reverse the removal procedure.**

**12. Deactivate the brake service mode. Refer to the WSM, Section 206-00 Brake System > General Information > General Procedures.**

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