

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2019MY Impreza
2019MY Ascent

SUBJECT: A/C System Inoperative

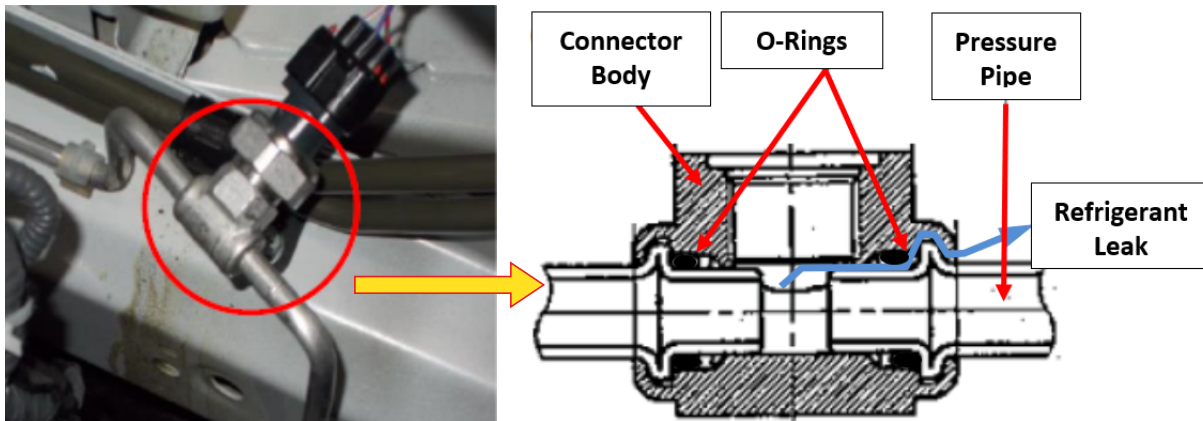
NUMBER: 10-92-19R

DATE: 06/26/19

REVISED: 01/09/23

INTRODUCTION:

This bulletin announces a change made to optimize the sealing of the pressure switch connector used on a metal refrigerant pipe on the models above. The sealing capability of the connector may have been compromised during manufacture and result in a refrigerant leak. This condition has been determined to primarily effect vehicles produced during January and February 2019.



PRODUCTION CHANGE INFORMATION:

The new A/C pipes were incorporated into production per the table below:

Model	Starting VIN	Applicability
Impreza	K*614550	4-Door
	K*731734	5-Door
Ascent	K3463823	All

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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PART INFORMATION:

Description	Part Number	Application
PIPE-EVAPORATOR COOLING	73431FL10A	Impreza
	73431FL11A	
	73431XC00A	Ascent

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for replacing this A/C pipe remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts (e.g. A/C pipe o-rings) needed for a complete and lasting repair.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period or covered by an active **Subaru Added Security Gold plan**, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Model	Fail Code
EVAPORATION COOLING PIPE R&R Includes: Testing, Evacuation and Recharging	A014-381	2.2	Impreza	DTP-46
		2.1	Ascent	

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.