



Bulletin No.: PIC6477
Published date: 09/30/2022

Preliminary Information

PIC6477 Incorrect GPS Location On Radio Display

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Lyriq	2023	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UE1
Condition	Customer may comment that the display screen will report an incorrect location when using GPS navigation.
Cause	This is due to a software anomaly in the Telematics Communication Interface Control Module.

Correction:

Engineering is aware of the concern and working on the field fix. The PI will be updated when a fix is made available. Until a fix is available, the concern can be temporarily corrected by turning off the ignition and opening the door to cancel RAP and wait 2 minutes, then restart the vehicle.

Do Not replace any parts at this time.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3487628	Inaccurate GPS Location On Display	.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	09/30/2022 - Created on.



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