



Preliminary Information

PIC6474 Outside Door Handle Operation

Models

| Brand: | Model: | Model Years: | VIN: | | Engine: | Transmissions: |
|----------|--------|--------------|------|-----|---------|----------------|
| | | | from | to | | |
| Cadillac | LYRIQ | 2023 | All | All | All | All |

| | |
|----------------------------|--|
| Involved Region or Country | North America |
| Condition | <p>A customer may comment that when pressing the outside door handles, one or more of the following may occur:</p> <ul style="list-style-type: none">• Lights Flash but door does not open from the outside handle.• Door requires multiple presses of outside handle to open. |
| Cause | <p>These conditions result from the customer pressing the outside door handle and not pressing for the required time.</p> <p>If the customer presses for a short time, similar to a "door bell" press, the door will not fully release and open.</p> <p>If the doors are locked, the first press will unlock the door and a second press is required to open the door.</p> |

Correction:

There are no repairs required for this concern.

Advise the customer to press and hold the outside door handle until the door is pushed open with the presenter.

Version History

| | |
|----------|-----------------------|
| Version | 1 |
| Modified | 09/22/2022 - Created. |



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