



Preliminary Information

PIT5944 2022 HUMMER EV No Start, No Propulsion, Service Park Brake System Message or Dead 12 Volt Battery After A Over The Air Update (OTA)

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	HUMMER EV	2022	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may experience one or more of the following concerns after a customer recently accepted an OTA update: 1. No Crank 2. No Propulsion 3. Service Park Brake Message 4. Dead 12V battery
Cause	The cause of this concern could be a portion of the Over the Air (OTA) update was not completed correctly even know it showed successfully installed

Correction:

Although the OTA update stated that it was completed successfully, one or more modules may have failed to update correctly. The failed module can be recovered with Service Programming System (SPS2) programming. Charge the battery and test using the GR8 or DCBS Machine. After the battery is recovered, please follow next step below:

To determine which module must be programmed, contact the Technical Assistance Center (TAC) and create a TAC case through the DCM system and reference PIT5944 for assistance. TAC will work with engineering to review which modules are affected and provide programming instructions in order to recover the affected module.

Warranty Information

For vehicles repaired under the warranty, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor operation	Description	Labor Time
2888968	N22-237948 V26 HummerEV Programming	0.6 Hr.

Version History

Version	1
Modified	09/15/2022 - Created on.



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