



Service Bulletin

Bulletin No.: 22-NA-161

Date: August, 2022

INFORMATION

Subject: Information on Power Folding Mirrors Do Not Fold at the Same Speed

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2019			All	All
	Silverado 1500 - 4WD (New Model, 12th VIN Digit = 7)						
	Silverado 1500	2020	2021				
	Silverado 2500HD/3500 HD						
	Silverado 1500 LTD (RPO J21, VIN Digit 5 = W / Y)	2022	2022				
	Silverado 1500 New (RPO J22, VIN Digit 5 = A / D)						
	Silverado 2500HD/3500 HD	2023	2023				
	Silverado 1500						
Silverado 2500HD/3500 HD							
GMC	Sierra 1500 (New Model)	2019	2019			All	All
	Sierra 1500						
	Sierra 2500HD/3500 HD	2020	2021				
	Sierra 1500 Limited (RPO J21, VIN Digit 5 = 8 / 9)						
	Sierra 1500 New (RPO J22, VIN Digit 5 = H / U)	2022	2022				
	GMC Sierra 2500HD/3500HD						
	Sierra 1500	2023	2023				
Sierra 2500HD/3500 HD							

Involved Region or Country	North America, Middle East, Israel, Palestine, Chile, Thailand, Uruguay, Paraguay, Peru, Columbia, Ecuador, Korea, Australia/New Zealand
Additional Options (RPOs)	
Condition	Some customers may comment that the power folding mirrors do not fold at the same speed.
Cause	The cause of the condition may be that the power folding mechanism run at the same speed on both sides of the vehicle, but the passenger side closes faster because it has less distance to travel.
Correction	Important: Do not replace the mirrors for this concern. Please communicate to the customer that this is a normal operating characteristic of power fold mirrors, and the mirror system is functioning as designed. Please share this information with the customer, including a copy of this message.

Parts Information

No parts are required for this repair.

Version	1
Modified	Released August 08, 2022.

