

Service Bulletin

INFORMATION

Subject: Information on Power Folding Mirrors Do Not Fold at the Same Speed

Brand:	Model:	Model Year:		VIN:		Engine	Transmissions
		from	to	from	to	Engine:	Transmission:
Chevrolet	Silverado 1500 (New Model)	2019	2019				
	Silverado 1500 - 4WD (New Model, 12th VIN Digit = 7)						
	Silverado 1500	2020	2021				
	Silverado 2500HD/3500 HD						
	Silverado 1500 LTD (RPO J21, VIN Digit 5 = W / Y)						
	Silverado 1500 New (RPO J22, VIN Digit 5 = A / D)	2022	2022				All
	Silverado 2500HD/3500 HD					All	
	Silverado 1500	2023	2023				
	Silverado 2500HD/3500 HD						
GMC	Sierra 1500 (New Model)	2019	2019				
	Sierra 1500	2020	2021				
	Sierra 2500HD/3500 HD						
	Sierra 1500 Limited (RPO J21, VIN Digit 5 = 8 / 9)	2022	2022				
	Sierra 1500 New (RPO J22, VIN Digit 5 = H / U)						
	GMC Sierra 2500HD/3500HD						
	Sierra 1500	2023	2023				
	Sierra 2500HD/3500 HD						

-		~
Pag	al e	2

North America, Middle East, Israel, Palestine, Chile, Thailand, Uruguay, Paraguay, Peru, Columbia, Ecuador, Korea, Australia/New Zealand		
Some customers may comment that the power folding mirrors do not fold at the same speed.		
The cause of the condition may be that the power folding mechanism run at the same speed on both sides of the vehicle, but the passenger side closes faster because it has less distance to travel.		
Important: Do not replace the mirrors for this concern. Please communicate to the customer that this is a normal operating characteristic of power fold mirrors, and the mirror system is functioning as designed. Please share this information with the customer, including a copy of this message.		

Parts Information

No parts are required for this repair.

Version	1
Modified	Released August 08, 2022.

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION