TECHNICAL SERVICE BULLETIN Illuminated MIL With DTC P0420

This bulletin supersedes 21-2021.

Model:

Ford
2019-2020 Ranger

Summary

This article supersedes TSB 21-2021 to update the part list.

Issue: Some 2019-2020 Ranger vehicles may exhibit an illuminated malfunction indicator lamp (MIL) with diagnostic trouble code (DTC) P0420 stored in the powertrain control module (PCM). This may be due to various software parameters within the PCM. To correct the condition, follow the Service Procedure to reprogram the PCM and replace the catalytic converter.

Action: Follow the Service Procedure to correct the condition if the vehicle meets all of the following criteria:

- 2019-2020 Ranger
- Exhibits an illuminated MIL with DTC P0420

Parts

Service Part Number	Quantity	Description	Unit of Issue	Piece Quantity
KB3Z-5E212-F	1	Catalytic Converter Assembly	1	1
KB3Z-6L612-A	1	Catalytic Converter Gasket	1	1
W714265-S442	1	Catalytic Converter To Turbo Nuts	4	3
W719427-S439	1	Stabilizer Bar Bracket Bolt	4	2
W716936-S442	2	Stabilizer Bar Bracket Nut	1	2

Quantity refers to the amount of the service part number required to repair the vehicle.

Unit of Issue refers to the number of individual pieces included in a service part number package.

Piece Quantity refers to the total number of individual pieces required to repair the vehicle.

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Emissions Warranty/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/Emissions Warranty/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2019-2020 Ranger: Retrieve DTCs, Replace The Catalytic Converter And Reprogram The PCM (Do Not Use With Any Other Labor Operations)		1.6 Hrs.

Repair/Claim Coding

Causal Part:	5E212
Condition Code:	04

Service Procedure

1. Replace the catalytic converter. Refer to Workshop Manual, Section 309-00.

2. Reprogram the PCM using the latest software level of the Ford Diagnosis and Repair System (FDRS) scan tool.

NOTE: Advise the customer this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

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