



# TECHNICAL SERVICE BULLETIN

## Door Will Not Open From The Exterior Handle

22-2228

20 June 2022

### Model:

Ford 2021-2022 F-150
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**Issue:** Some 2021-2022 F-150 vehicles may exhibit a condition where a front and/or crew cab rear door will not open from the exterior handle when the doors are unlocked or where the exterior handle seems blocked from reaching full travel (full stroke). This may be due to the engagement of the resettable inertia lock feature within the handle reinforcement mechanism. If this is the case, the mechanism can be reset to allow full handle function. To correct the condition, follow the Service Procedure to reset the inertia lock.

**Action:** Follow the Service Procedure to correct this condition on vehicles that meet the following criteria:

- 2021-2022 F-150
- Door will not open from the exterior handle

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

Description	Operation No.	Time
2021-2022 F-150: Reset The Inertia Lock On The Affected Door(s) 1 Up To 4 Doors (Do Not Use With Any Other Labor Operations)	222228A	0.3 Hrs.

### Repair/Claim Coding

Causal Part:	15219A65
Condition Code:	42

### Service Procedure

1. Open the affected door using the inside handle.
2. Remove the exterior handle by removing the exterior front door handle access plug and accessing the release screw on the handle reinforcement.
3. Turn the mechanism release screw counterclockwise 3-4 turns only without pulling on the exterior handle. Do not fully drive the screw as instructed in the handle removal procedure since this disengages the handle from the mechanism while the mechanism bell-crank is not pre-loaded to pre-assembly position. The door lock and/or the bezel plug may also come loose.
4. Turn the mechanism screw clockwise to full torque as instructed in the handle assembly procedure. Verify the following:
  - (1). Handle functions correctly and the door can be released from outside when unlocked.
  - (2). Door lock or bezel plug are fully secured to the door.
  - (3). Handle is fully secured to the door and mechanism.

[Click on this link](#) for a demonstration of resetting the inertia lock.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.