



TECHNICAL SERVICE BULLETIN

22-2046

3.3L Hybrid - Delayed Acceleration Response, Hesitation And/Or Buck/Jerk At Low Vehicle Speeds With No DTCs

15 February
2022

Model:

Ford 2020-2021 Explorer	Engine: 3.3L Hybrid
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Issue: Some 2020-2021 Explorer/Police Interceptor Utility vehicles equipped with 3.3L hybrid engine may exhibit delayed acceleration response, hesitation and/or a buck/jerk condition at low vehicle speeds with no diagnostic trouble codes (DTCs) stored in the powertrain control module (PCM). The customer may perceive this as a delayed throttle response or lack of power. This may be more noticeable when switching between braking and acceleration. This may be due to the software in the PCM. To correct the condition, follow the Service Procedure to reprogram the PCM.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2020-2021 Explorer/Police Interceptor Utility
- 3.3L hybrid engine
- Exhibits a delayed acceleration response, hesitation and/or a buck/jerk condition at low vehicle speeds with no DTCs stored in the PCM, a perceived delayed throttle response or lack of power when switching between braking and acceleration

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2020-2021 Explorer Hybrid / Police Interceptor Utility Hybrid: Retrieve DTCs And Reprogram The PCM And Any Additional Modules Required By The Software Update (Do Not Use With Any Other Labor Operations)	222046A	0.4 Hrs.

Repair/Claim Coding

Causal Part:	RECAL
Condition Code:	04

Service Procedure

1. Reprogram the PCM and any additional required modules with the latest level of the Ford Diagnosis and Repair System (FDRS) scan tool.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

