



TECHNICAL SERVICE BULLETIN

Power Liftgate - Hands-Free Liftgate Intermittently Does Not Open - Built On Or Before 10-Mar-2021

22-2016

27 January
2022

Model:

Ford 2020-2021 Escape	Built on or before 10-Mar-2021
Lincoln 2020-2021 Corsair	Built on or before 10-Mar-2021

Issue: Some 2020-2021 Escape/Corsair vehicles built on or before 10-Mar-2021 may exhibit a power liftgate that does not intermittently open when using the hands-free kicking motion. This may be due to the body control module (BCM) and the hands-free liftgate module. To correct the condition, follow the Service Procedure steps to reprogram the BCM and replace the hands-free liftgate module.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2020-2021 Escape/Corsair
- Built on or before 10-Mar-2021
- Power liftgate that does not open when using the hands-free kicking motion

Parts

Service Part Number	Quantity	Description
JX7Z-14B291-X	1	Liftgate Module

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2020-2021 Escape: Replace The Hands-Free Liftgate Module And Reprogram The BCM (Do Not Use With Any Other Labor Operations)	222016A	0.5 Hrs.
2020-2021 Corsair: Replace The Hands-Free Liftgate Module And Reprogram The BCM (Do Not Use With Any Other Labor Operations)	222016B	0.6 Hrs.

Repair/Claim Coding

Causal Part:	14B291
Condition Code:	42

Service Procedure

1. Replace the hands-free liftgate module. Refer to Workshop Manual (WSM), Section 501-03.
2. Reprogram the BCM using the latest software level of the Ford Diagnosis and Repair System (FDRS) scan tool.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.