



Service Bulletin

Bulletin No.: 21-NA-233

Date: November, 2021

INFORMATION

Subject: Information on Charge Air Cooler Icing During Extreme Cold Weather Conditions

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT4	2019	2022	—	—	2.0L Turbo (LSY)	—

Involved Region or Country	United States, Canada
Additional Options (RPOs)	HEATER ENG BLOCK, 110V (RPO K03)
Information	<p>The purpose of this bulletin is to:</p> <ul style="list-style-type: none"> • Verify that in extreme cold weather (-18°C or less / 0°F or less), a grille winter cover needs be added to avoid the customer returning with concerns related to charge air cooler icing. • The customer must be educated by explaining the usage instructions from the instruction sheet and/or owner manual. Review the installation and removal procedure with the customer. <p>The winter grille cover should be included with the vehicle. If the winter grille cover is missing at PDI, order the winter grille cover using the unique labor code provided in the bulletin.</p> <p>One time install of the winter grille cover is covered under warranty. This can be installed and charged to the unique Labor Operation code provided in the bulletin up to 12 months after delivery.</p> <p>Important: <i>The winter grille cover should be installed in the extreme cold weather and removed when the winter season changes.</i></p> <p><i>Additional covers and repeat installation are customer pay.</i></p> <p>Note: <i>Clean the surface before installing the winter grille cover.</i></p>

Parts Information

Causal Part	Description	Part Number	Qty
N/A	COVER, FRT GRILLE	85513002	1

Warranty Information

Note: If the vehicle **came** with the grille cover, use the Labor Operation number below.

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2086368*	Install Grille Cover on XT4**	0.2 hr
*This is a unique Labor Operation for bulletin use only. **Include PDI labor code with following restrictions; one-time installation only, up to 12 months after sale, part ceiling zero.		

Warranty Information

Note: If the vehicle **Did Not** come with the grille cover, use the Labor Operation number below.

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4088228*	Order Missing Grille Cover**	0.0 hr
*This is a unique Labor Operation for bulletin use only. **Use REG labor code- Missing Cover at PDI only.		

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Additional SI Keywords: P0299, P0236, P2227, P00C7

