



TECHNICAL SERVICE BULLETIN

Underbody Shield Rattle Noise While Moving - Built On Or Before 19-Oct-2016

21-2318

23 September
2021

Model:

Lincoln
2017 Continental

Issue: Some 2017 Continental vehicles built on or before 19-Oct-2016 may exhibit a rattle noise from the underbody of the vehicle while moving. This may be due to the movement of loose underbody shield fasteners which are attached to the underbody shields. To correct the condition, follow the Service Procedure steps to replace the underbody shield fasteners.

Action: To correct the condition, follow the Service Procedure steps on vehicles that meet all of the following criteria:

- 2017 Continental
- Built on or before 19-Oct-2016
- Rattle or flutter noise from the underbody of the vehicle while moving

Parts

Part Number	Description	Quantity
H2GZ-19E525-A	Fastener Kit	1

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017 Continental: Inspect And Replace Underbody Shield Fasteners Following The Service Procedure (Do Not Use With Any Other Labor Operations)	212318A	0.4 Hrs.

Repair/Claim Coding

Causal Part:	5811782
Condition Code:	01

Service Procedure

1. Raise the vehicle on a hoist. Refer to Workshop Manual (WSM), Section 100-02.
2. Inspect the 3 plastic underbody shield fasteners in the center of each of the 2 shields. Are the fasteners loose?
 - (1). Yes - replace the underbody shield fasteners following the instructions in the fastener kit.
 - (2). No - this article does not apply. Refer to WSM, Section 100-04 for normal diagnostics.

described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.