



Preliminary Information

PIC6445 Carpet Appearance Near the Center Console Area

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Corvette Stingray	2020 - 2021	All	All	All	All

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Involved Region or Country	North America and Export Regions
Condition	<p>Some technicians or customers may comment on the fact that there is a noticeable gap, or it appears that the carpeting has been cut too short to be completely covered by the trim on the center console. A visible edge of the carpeting may be noticed on either side of the console. This will typically be noticed during PDI (Pre-Delivery Inspection) of the vehicle. This concern can be seen in the photo below:</p> 
Concern	<p>This issue may be caused by improper carpet installation when the vehicle was assembled. During the installation of the front seat(s), the carpeting may become pinched under the seat track and this will cause the carpet to be pulled down around the center console area. This will give the appearance of a gap, or that the carpeting has been cut too short.</p>

Correction: If you have a vehicle that exhibits this concern, do NOT replace the carpeting. As a first step, pull upwards on the edge of the carpeting that exhibits this condition. Although the carpeting may have to be pulled quite forcefully, once it "pops" out from underneath the seat track, it will provide enough slack so that the carpeting can be fully and correctly inserted underneath the center console trim. In most cases this should be able to be accomplished without the need to remove the seat from the vehicle. In certain rare exceptions, the seat may need to be unbolted in order to allow the carpeting to be freed from it's trapped position under the seat track.

IMPORTANT - If this PIC has been followed and the carpeting has taken a set, or it will not stay up and in the correct location for any reason, please call the Technical Assistance Center (TAC). Start a case if one has not

already been created and let the consultant know about the issue and what has been done so far to that point. Further instructions will be provided as needed.

Warranty Information

The correction for this concern may be one of several repairs described above. For vehicles repaired under warranty, please use the appropriate warranty labor operation based on the actual cause and repair.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Version History

Version	1
Modified	08/31/2021 - Created on.



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