



Preliminary Information

PIP5747A 2017 Chevrolet Colorado GMC Canyon Harsh 5-4 downshift and 1-2 upshift

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Colorado	2017	All	All	All	M5T
GMC	Canyon	2017	All	All	All	M5T

Involved Region or Country	North America
Condition	Some customers may comment that their vehicle has developed a harsh 5-4 downshift and a harsh 1-2 upshift. The condition developed after approximately 25,000 miles (40,000km). The harsh shift conditions may only be present when the transmission temperature is above approximately 110 F (43 C) degrees. The transmission may have acceptable shift transmission shift quality at lower operating temperatures.
Cause	This condition may be caused by the 2-3-4-6-8 Return Spring (527), has degraded overtime contributing to the condition

Correction:

Please refer to bulletin [21-NA-076](#) for information on how to address this concern.

Version History

Version	2
Modified	08/24/2020 - Created on. 06/17/2021 - Updated to refer to bulletin 21-NA-076 for information on how to address this concern.



GENERAL MOTORS