



Service Bulletin

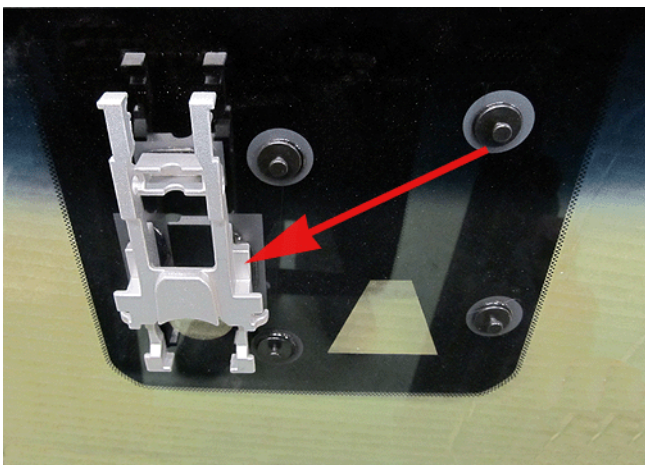
PRELIMINARY INFORMATION

Subject: Information on Inside Rear View Mirror and Camera Loose

Models: 2013-2016 Buick Enclave
2014-2016 Buick LaCrosse, Regal
2013-2016 Cadillac SRX
2014-2016 Cadillac ATS, CTS (VIN Code A), XTS
2013-2016 Chevrolet Traverse
2014 Chevrolet Silverado 1500
2014-2016 Chevrolet Impala (VIN Code 1)
2015-2016 Chevrolet Silverado, Suburban, Tahoe
2013-2016 GMC Acadia
2014 GMC Sierra 1500
2015-2016 GMC Sierra, Yukon, Yukon XL

Attention: This PI also applies to any of the above models that may be Export vehicles.

This PI has been revised to update the condition. Please discard PI1187B.



Some customers may comment that the inside rear view mirror or front camera is loose or that the mirror/camera mounting bracket is loose or has fallen off. If a vehicle is encountered with the above condition, **do not attempt to reinstall the bracket onto the windshield**. The above listed vehicles have a revised bracket design that is not serviceable. It is necessary to replace the windshield glass assembly. The bracket comes installed on the new glass assembly. Refer to Windshield Replacement in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2020380	Windshield Replacement	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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