Service Bulletin

TECHNICAL

Subject: **Recovery Process from a Controller Reprogramming Interruption**

Attention: **This Bulletin also applies to any of the models that may be Export vehicles.**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac, Chevrolet, GMC	ATS, CT6, CTS, Escalade Models, Camaro, Corvette, Silverado Models, Sierra Models, Yukon Models	2015	2016			All	M5N, M5T, M5U, M5X or MW7 Automatic Transmission

Condition	During service reprogramming of the T87 TCM, some technicians may notice the TCM may fail during the reprogramming event and become unresponsive to the Service Programming System (SPS), unresponsive to the GDS2 tool. This bulletin addresses corrective actions to attempt to recover the module before declaring the TCM as a bad part and replacing.
Cause	During reprogramming, an interruption can cause the module to lock up. A module reset may recover the TCM.

Correction

1. Exit Service programming systems.
2. Turn off ignition.
3. Perform a global battery reset for at least 5 minutes.
4. Reconnect battery.
5. Rerun previous service programming event.
6. If programming fails, disconnect TCM connector for at least 5 minutes.
7. Reconnect TCM, rerun service programming.

Warranty Information

Labor Operation	Description	Labor Time

2810175	Transmission Control Module – Transmission Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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