

**ATTENTION:**

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

**SERVICE BULLETIN**

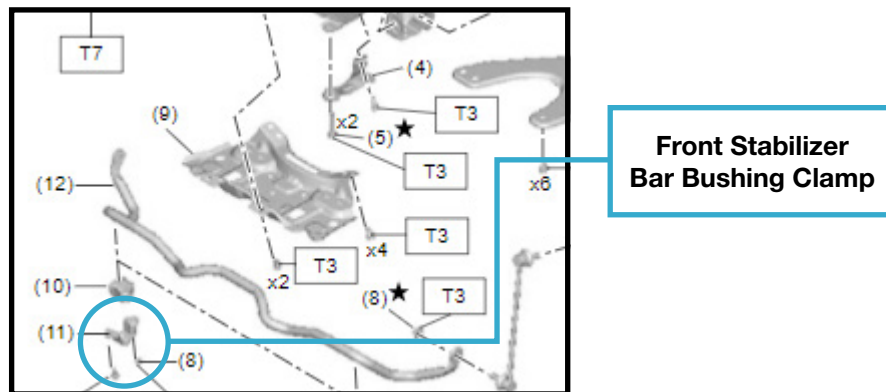
**APPLICABILITY:** 2021-22MY Impreza  
 2021-22MY Legacy / Outback  
 2021-22MY Ascent

**NUMBER:** 05-87-21  
**DATE:** 08/06/21

**SUBJECT:** Front Stabilizer Bar Bushing Clamp – Design Change

**INTRODUCTION:**

This bulletin announces a design change made to the front stabilizer bar bushing clamps. The new clamps have added reinforcement flanges with directional holding claws. They are left and right side specific and can be identified by physical (L – R) markings. Due to the new design, there will be a change to the service procedure for installing the stabilizer bar.



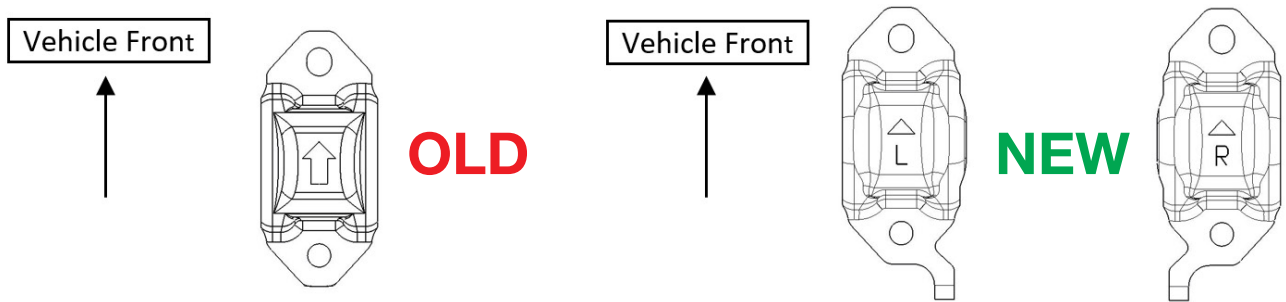
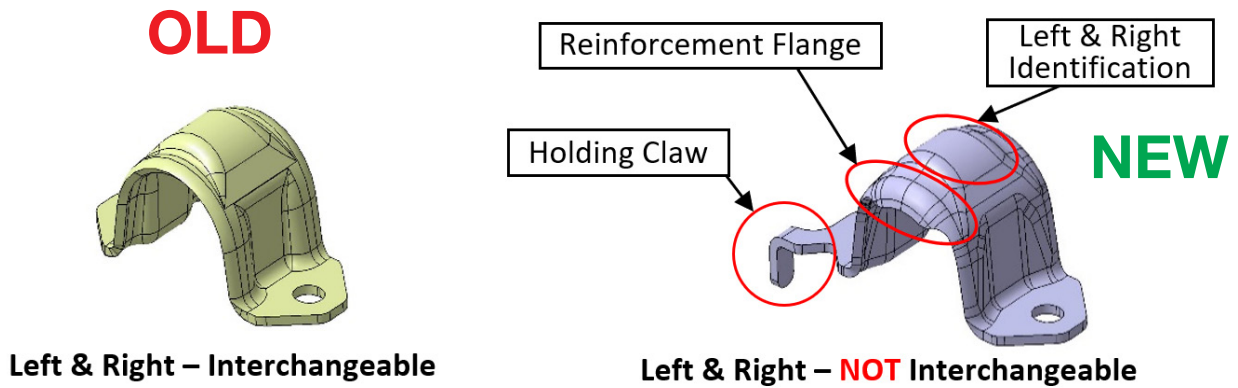
**PRODUCTION CHANGE INFORMATION:**

- The production change information for Impreza, Legacy, and Ascent is TBD.
- The new clamps were incorporated into Outback production starting the VIN N3100023.
- The new clamps were designed for 22MY Outback Wilderness. They were being introduced into 21MY SIA produced vehicles as a running change prior to the start of 22MY Outback Wilderness production.

<p><b>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</b></p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;"><b>Subaru of America, Inc. is ISO 14001 Compliant</b></p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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**PART INFORMATION:**



**REMINDER:** Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Part Description	Part Number
CLAMP-STABILIZER BUSHING RH	20416AN000
CLAMP-STABILIZER BUSHING LH	20416AN010

**NOTE:**

- Always use parts matching those on the vehicle from the factory (Original Equipment parts).
- Do NOT attempt to use NEW style parts on vehicles equipped with OLD style parts or use OLD style parts on a newer vehicle.
- Do NOT mix the old-style parts and new-style parts in one vehicle. The new-style parts have a different performance. Always match the original equipment.

**SERVICE PROCEDURE / INFORMATION:**

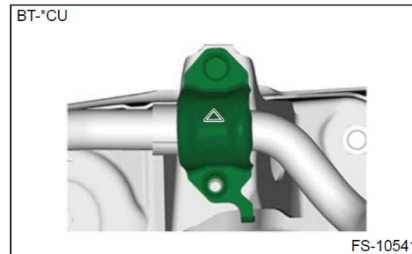
**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

Installing the **NEW** clamps:

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Using the applicable Subaru Service Manual: Suspension > Stabilizer > STABILIZER BUSHING

- Vehicles produced after the production change utilize clamp p.n.s **20416AN000** and **20416AN010**.
- Install the clamp with the peak of triangle facing the front of the vehicle.
- **REMINDER:** the shape of the clamps is different from left to right.



**NOTE:** The Service Manual uses a **black star (★)** in the component breakdown illustrations to indicate **one-time** use parts. **EXAMPLE:** In a case where the stabilizer bar links are disconnected, the retaining nuts for the links are **one-time use** and must be replaced at reassembly.

#### **WARRANTY / CLAIM INFORMATION:**

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

<b>Labor Description</b>	<b>Labor Operation #</b>	<b>Fail Code</b>	<b>Labor Time</b>
ONE FRONT STABILIZER BAR BUSHING/BRACKET R&R	A611301	NAG-43	0.2
BOTH FRONT STABILIZER BAR BUSHING/BRACKET R&R	A611304		0.3

#### **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.