



# TECHNICAL SERVICE BULLETIN

## AutoHold System Fault Message In The Instrument Panel Cluster (IPC) At Start-up

**21-2276**19 August  
2021**Model:**

<b>Ford</b> 2020-2021 Explorer
<b>Lincoln</b> 2020-2021 Aviator

**Issue:** Some 2020-2021 Explorer/Aviator vehicles may exhibit an AutoHold System Fault message displayed in the IPC message center on vehicle start-up with no diagnostic trouble codes (DTCs) stored in the anti-lock brake system (ABS) module. This may be due to the software in the ABS module. To correct the condition, follow the Service Procedure steps to reprogram the powertrain control module (PCM) and/or ABS module using the latest software level of the appropriate Ford diagnostic scan tool.

**Action:** Follow the Service Procedure Steps to correct the condition on vehicles that meet the following criteria:

- 2020-2021 Explorer/Aviator
- AutoHold System Fault message on start-up

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**Labor Times**

Description	Operation No.	Time
2020-2021 Explorer/Aviator Hybrid: Reprogram The PCM And Any Additional Modules Required By The Software Update (Do Not Use With Any Other Labor Operations)	212276A	0.4 Hrs.
2020-2021 Explorer/Aviator Non-Hybrid: Reprogram The ABS Module (Do Not Use With Any Other Labor Operations)	212276B	0.3 Hrs.

**Repair/Claim Coding**

Causal Part:	2005
Condition Code:	04

**Service Procedure****1. Is the vehicle a hybrid?**

- (1). Yes - reprogram the PCM using the latest software level of the appropriate Ford diagnostic scan tool. The ABS module will also be reprogrammed as part of the coordinated flash.
- (2). No - reprogram the ABS module.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy

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and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.