



Service Bulletin

Bulletin No.: 21-NA-090

Date: May, 2021

TECHNICAL

Subject: Whistle or Hoot/Woot Noise Heard from Under Vehicle in Cold Ambient Temperatures

Brand:	Model:	Model Year:		VIN:		Engine:	Additional Options (RPOs):
		from	to	from	to		
Cadillac	XT4	2019	2021	—	—	2.0L (LSY)	All-Wheel Drive (AWD) (F48)

Involved Region or Country	North America Only
Condition	Some customers may comment on a "whistle" or "hoot/woot" noise after the vehicle has been parked outside in ambient temperatures of -3.8°C (25°F) or below and most noticeable when AWD is engaged. This noise might go away shortly after the vehicle has been warmed up/driven or if the ambient temperatures increase.
Cause	The cause of the condition may be the rear center propeller shaft bearing.
Correction	A new propeller shaft has been released to address this noise concern.

Service Procedure

If you encounter a vehicle with the above concern and the noise has been verified to be originating from the propeller shaft, replace the propeller shaft. Refer to *Propeller Shaft Replacement* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	Propeller Shaft	85112854	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
3020410	Propeller Shaft Replacement	Use Published Labor Operation Time

Version	1
Modified	Released May 10, 2021

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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