



Service Bulletin

Bulletin No.: 21-NA-091

Date: May, 2021

INFORMATION

Subject: Information on Normal Rear View Camera Display Operation - Flashing Diamond - Spot - or UFO like Image on Rear View Camera Display

This bulletin replaces PIT5799A. Please discard PIT5799A.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2020	2020				
	CT5		2021				
	Escalade						
	Escalade ESV						
	XT4						
Chevrolet	Bolt EV	2020	2020	—	—	—	—
	Corvette		2021				
	Silverado 1500						
	Silverado 2500HD/ 3500HD						
	Tahoe						
	Suburban						
GMC	Sierra 1500	2020	2021				
	Sierra 2500HD/ 3500HD						
	Yukon						
	Yukon XL						


Involved Region or Country	North America, Europe, Uzbekistan, Russia, Middle East, Israel, Palestine, Brazil, Chile, Colombia, Ecuador, Paraguay, Peru, Japan, GM Korea Company, Cadillac Korea (South Korea), Thailand, Australia/New Zealand
Additional Options (RPOs)	Equipped with UVI, UVS or UV2
Condition	Some customers may comment on a flashing light present on the radio display when in Reverse and with the rear view camera on, usually is corrected by an ignition cycle.



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<p>Correction</p>	<p>Please communicate to the customer that the rear view camera system and radio display are functioning as designed and this is a normal condition of their vehicle. Please share this information with the customer, including a copy of this bulletin.</p> <p>Technicians should verify that no other conditions are present and return the vehicle to the customer.</p>

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<p>Version</p>	<p>2</p>
<p>Modified</p>	<p>Released April 13, 2021 May 03, 2021 – Added the Cadillac XT4 and updated the Involved Region or Country section.</p>

