

**To:** All Subaru Retailers  
**From:** Subaru of America, Inc. – Service Operations Department  
**Date:** June 7, 2021  
**Re:** ***Starlink Infotainment Settlement Coupons***

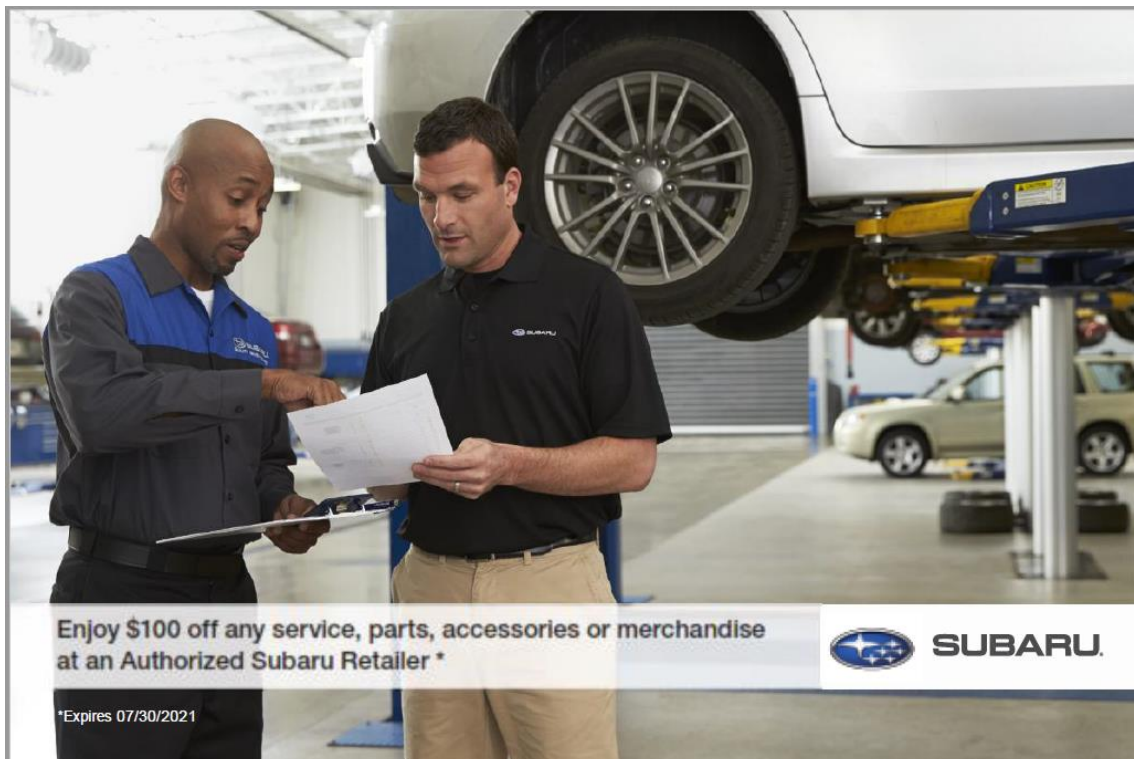
---

SOA settled a class action lawsuit that alleged a range of technical glitches with the Starlink infotainment system. As part of the settlement, we offered class members the option to select one of the following:

- Two Settlement Coupons in the amount of \$100.00 for service, parts, accessories or merchandise that expires on July 30, 2021 (see below for sample coupon). The back of the coupon will have verbiage mentioning that it is a settlement coupon as part of the settlement in Udeen v Subaru of America, Inc. The coupon redemption code will also be on the back.
- A \$400 voucher towards the purchase or lease of a new vehicle that expires July 30, 2023. The back of the voucher will also have verbiage mentioning that it is a settlement voucher as part of the settlement in Udeen v Subaru of America, Inc. The coupon redemption code will also be on the back.

Both the settlement coupon and voucher are redeemable on Subarunet through the coupon reimbursement system, which can be found in the Incentives section of Subarunet. Should you have any questions, please contact the Claims Helpline 866-782-2782

Settlement Coupon Sample:



\*Expires 07/30/2021