



## TECHNICAL SERVICE BULLETIN

### Front Luggage Compartment Hood Closing Effort

**21-2189**

17 June 2021

**Model:**

<b>Ford</b> 2021 Mustang Mach-E
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**Issue:** Some 2021 Mustang Mach-E vehicles may exhibit a concern where the front luggage compartment hood is hard to close due to air becoming trapped in the front luggage compartment while closing the hood, increasing the closing effort.

**Action:** Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2021 Mustang Mach-E
- Front luggage compartment hood closing efforts

**Warranty Status:** Information Only – Not Warrantable.

**Repair/Claim Coding**

Causal Part:	IN
Condition Code:	42

**Service Procedure**

To properly close the front luggage compartment hood, apply closing force as the hood is lowered. Verify the hood is fully closed. Allowing the hood to close on its own weight may not be enough effort to properly latch the front luggage compartment hood. No additional adjustments are required for the hood/latch.

[Click here for a video example.](#)

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