



WARRANTY BULLETIN

WARRANTY CAMPAIGN


CAUTION: All involved customers must be notified, all involved units must be corrected as per instruction herein.

Campaign no.: 2019-0008

February 12, 2019

Subject: **Large Panoramic 7.8" Wide LCD Display - Software Update**

No. **2019-5**

MODEL YEAR	MODEL	ADMISSIBLE UNITS
2019	F3 Series (T and Limited models) RT Series	Go to BOSSWeb/Warranty/Campaign Monitoring to know the quantity of units in your inventory impacted by this campaign
<p>IMPORTANT</p> <ul style="list-style-type: none"> When a vehicle comes in for service, always type the VIN in Knowledge Center to check for pending campaigns or alerts. When performing any work on a vehicle, it is good practice to connect it to BUDS2 to ensure that all needed updates are done. 		

PROBLEM

A limited quantity of the MY19 vehicles were produced with a MY18 version of the multifunction gauge software.

SOLUTION





1. Connect the vehicle to the BRP diagnostic software (BUDS2) and update the multifunction gauge with the software update **20.80 or higher**.

NOTE: A RED lightning will appear to indicate that an update is available.

The multifunction gauge software will evolve continually. It is very important to check for latest updates at PDI and at every maintenance or repair.

CORRECTIVE ACTION

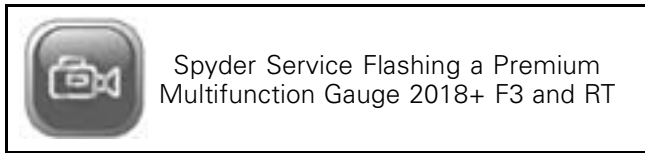
Required Tools

A personal computer (laptop or desktop)	
MPI-2 INTERFACE CARD (P/N 529 036 018)	
OR	
MPI-3 INTERFACE CARD (P/N 529 036 353)	
DIAGNOSTIC CABLE (P/N 710 000 851)	
USB 2.0 or higher Cable (Type A Male to Type A Male) BRP (P/N 715900623) or equivalent available at electronic retail outlets. Do not exceed 2 m (7 ft)	

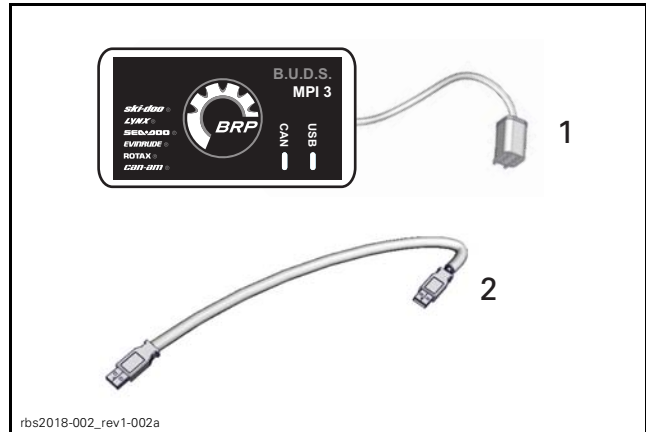
Update Procedure

Powering the Vehicle When Using BUDS2

NOTICE Make sure the unit's battery is fully charged before undertaking this operation. Never use a battery charger to temporarily substitute the battery as it may cause the electronic modules to function erratically, or not at all. Continuous power to the computer is mandatory while performing this operation.

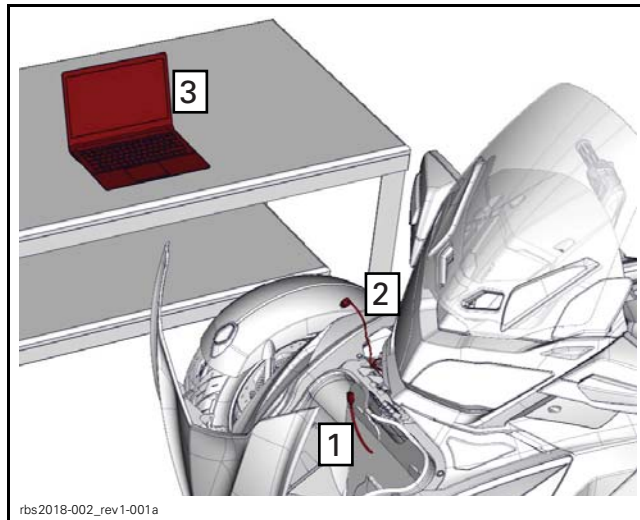


NOTE: Both diagnostic cable and USB cable are required to do the update.



- 1. MPI Diagnostic Cable
- 2. USB Cable

Updating the Cluster

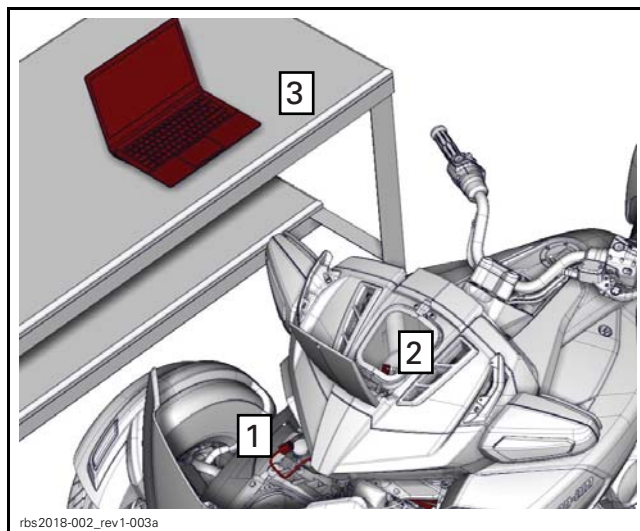


- SHOWING RT MODELS
- 1. Vehicle USB cable
 - 2. BRP diagnostic software cable
 - 3. Computer

NOTICE Failure to follow these instructions thoroughly will prevent the re-flash.

Before undertaking the procedure ensure you are logged on the administrator account of the computer.

- 1. Access the vehicle USB connector.
- 2. Connect the USB cable between the computer and the vehicle.
- 3. Connect the vehicle to the BRP diagnostic software (BUDS2) using the *MPI DIAGNOSTIC CABLE*.
- 4. Logon as administrator by doing a right click on the BUDS2 icon and select the *RUN AS ADMINISTRATOR* option.



- SHOWING F3 MODELS
- 1. BRP diagnostic software cable
 - 2. Vehicle USB cable
 - 3. Computer



- 5. Ensure that your BRP diagnostic software (BUDS2) was updated to version 18.11.2 or higher and have EDB Dump Version 19.5.1 or higher. If not, update BUDS2 before continuing the update procedure.

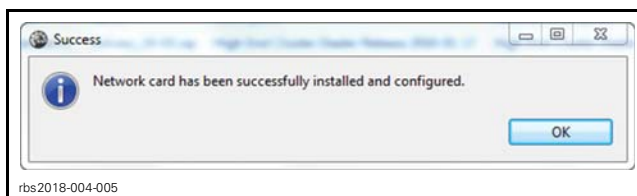
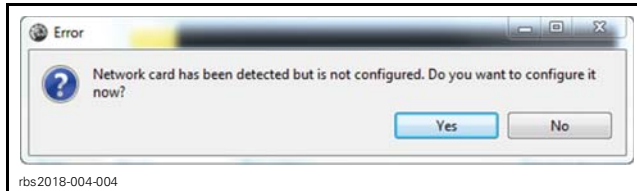
NOTE: This new BUDS2 version includes the new software update 20.80.

6. In BUDS2, select:

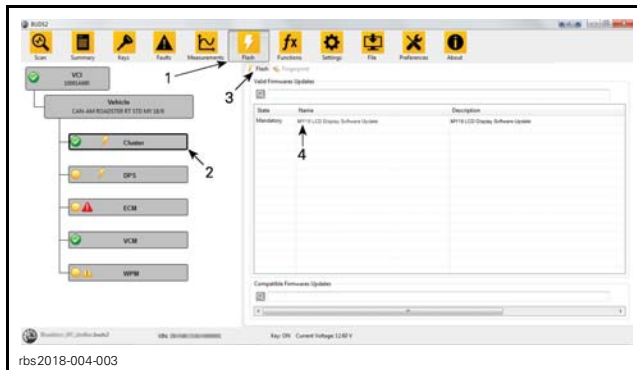
- Flash page
- Cluster button
- Flash tab.

The first time an update is done with a computer, 2 dialog boxes will appear.

7. Click **YES** on the first one, and **OK** on the second.



8. Select and run the multifunction gauge software update file in the *VALID FIRMWARE UPDATES* window.



- TYPICAL**
1. Flash page
 2. Cluster button
 3. Flash tab
 4. Update files

9. Follow instructions shown in the screen.

Once the software update is completed, a message box will confirm that the operation was successful.

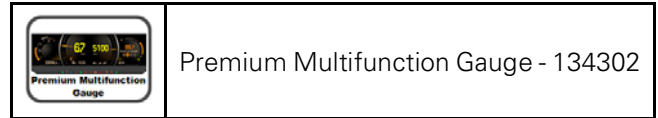
If an error message occurs, click OK and repeat the procedure.

10. Start the radio and wait until the audio is functional in the speakers.

11. Turn the ignition key off and let the cluster gauge shut down.

On Line Assistance

For further assistance, visit the premium multifunction gauge support site available on *KNOWLEDGE CENTER*.



In the *SPYDER TST DIRECTORY*, find a new icon for the premium multifunction gauge.

Click on this icon to be directed to the premium multifunction gauge directory - 134302 which provides 4 main sections:

- Frequently asked questions
- "How to" videos
- Diagnostic
- Most recent software updates.

WARRANTY

Submit a warranty claim using the following information.

For claiming procedure, refer to the *DEALER/DISTRIBUTOR WARRANTY GUIDE*.

Product Line	Roadster
Unit Model Year	2019
Campaign/Bulletin/Description	8 / 2019-5 / 7.8" LCD Display - Software uUpdate
*Action	
Inspect <input type="checkbox"/>	Repair <input checked="" type="checkbox"/>
Total Labor time paid	0.2 hour
Expiration date	April 30, 2022