



# Preliminary Information

## PIT5835 Sill Plate Lightening Inoperative After Installing LPO Illuminated Door Sill Plates

Product Investigation Review Required

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade Models	2021	All	All	All	All

Involved Region or Country	North America
Condition	Some technicians may notice that the Sill plate lightening is inoperative after installing the LPO Illuminated Sill Plate kit as per document id: 5400715.
Cause	<p>This may be caused by one of the following reasons:</p> <p>1) The light sensor needs to see a dark condition. To insure the vehicle is in the night mode, cover the ambient light sensor, and ensure the headlights tell tale is illuminated on the IPC.</p> <p>2) The Ambient light sensor setting in personalization under the lighting tab is turned Off. Enable ambient lighting. See Below</p>



### Correction:

Before extensive diagnostics are performed, please check the two items listed above.

### Version History

Version	1
Modified	04/16/2021 - Created on.



© 2021 General Motors. All Rights Reserved.