

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2017-21MY Impreza
 2019-21MY Ascent

NUMBER: 12-319-21

DATE: 04/30/21

SUBJECT: Door Glass Run Channels- Design Changes

INTRODUCTION:

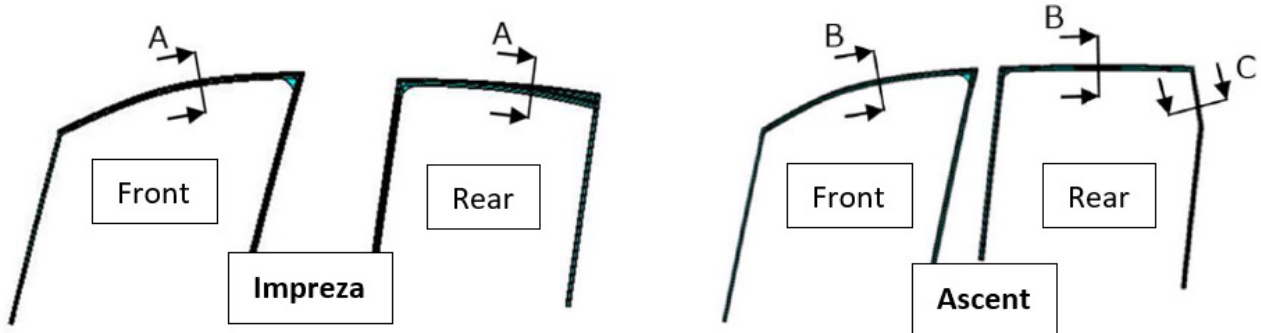
This Service Information Bulletin announces design changes made to the front and rear door glass run channels on the models listed above. The run channel material has been changed in specific areas to increase its rigidity, prevent deformation, optimize fitment to the door frame and sealing to the door glass when the window is fully closed.

PRODUCTION CHANGE INFORMATION:

This bulletin will be revised with the applicable starting VIN information when it becomes available.

PART INFORMATION:

- The illustrations below show the areas (A, B and C) where the run channels have been changed.



CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

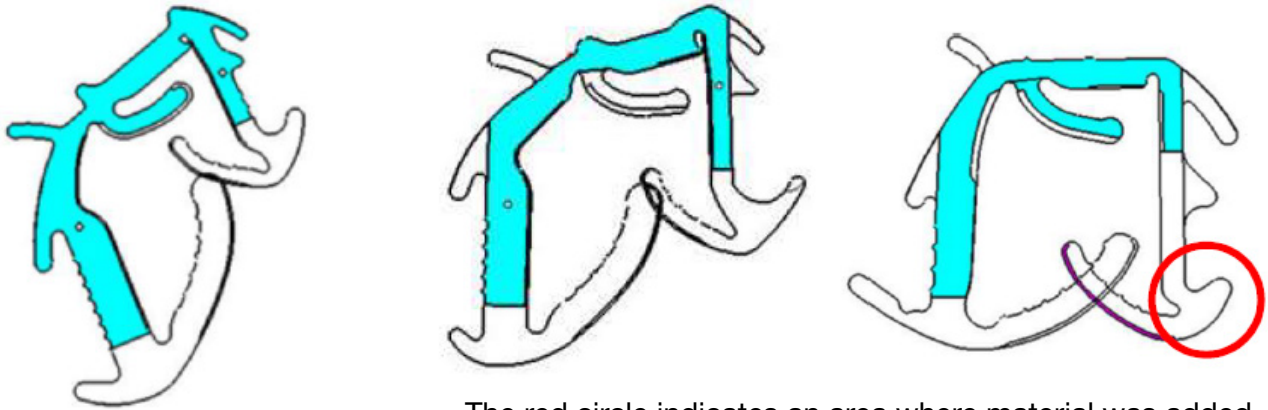
Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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- The areas in blue shown in the cross-section views below indicate the changed locations.



The red circle indicates an area where material was added.

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Description	Part Number	Applicability
RUN CHANNEL- FRONT DOOR RIGHT	63527FL00B	Impreza 4-Door
RUN CHANNEL- FRONT DOOR LEFT	63527FL01B	
RUN CHANNEL- REAR DOOR RIGHT	63527FL02B	Impreza 5-Door
RUN CHANNEL- REAR DOOR LEFT	63527FL03B	
RUN CHANNEL- REAR DOOR RIGHT	63527FL04B	Impreza 4-Door
RUN CHANNEL- REAR DOOR LEFT	63527FL05B	
RUN CHANNEL- FRONT DOOR RIGHT	63527XC00B	Ascent
RUN CHANNEL- FRONT DOOR LEFT	63527XC01B	
RUN CHANNEL- REAR DOOR RIGHT	63527XC02C	
RUN CHANNEL- REAR DOOR LEFT	63527XC03C	

SERVICE PROCEDURE / INFORMATION:

IMPORTANT REMINDERS:

- Customer satisfaction and retention starts with performing quality repairs.
- Whenever working with highly visible interior trim components, always use the proper tools and take all necessary precautions to protect them from becoming scratched or damaged.

The service procedures for glass run channel replacement remain unchanged. Always refer to STIS and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time.

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IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.