



# TECHNICAL SERVICE BULLETIN

## Transmission Fluid Leak From Fluid Cooler Tubes At Transmission - Improperly Seated Transmission Cooler Tube

21-2108

09 April 2021

### Model:

<b>Ford</b> 2020-2021 Mustang
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**Issue:** Some 2020-2021 Mustang GT500 vehicles may exhibit a transmission fluid leak caused by improperly seated transmission cooler tubes attached to the transmission case. If the threads in the transmission case that the cooler tube retaining bolts go into are damaged, it is not necessary to replace the transmission. These threads can be repaired. To correct the condition, follow the Service Procedure to repair these threads.

**Action:** Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2020-2021 Mustang GT500
- Transmission fluid leak caused by improperly seated transmission cooler tubes with damaged cooler tube retaining bolt threads in the transmission

**NOTE:** Part quantity refers to the number of that service part number required, which may be different than the number of individual pieces. Service part numbers contain 1 piece unless otherwise stated. "As Needed" indicates the part is required but the number may vary or is not a whole number; parts can be billed out as non-whole numbers, including less than 1. "If Needed" indicates the part is not mandatory.

### Parts

Service Part Number	Quantity	Description	
KR3Z-7C013-A	1	Filter Housing Cover	-
XT-14-L	As Needed	Motorcraft® Dual Clutch Transmission Fluid	-
Obtain Locally	1	Thread Repair Kit	-
Parts To Inspect And Replace Only If Necessary			
W712146-S437	If Needed	Transmission Cooler Tube Retaining Bolt	Package Contains 4 Pieces, 2 Pieces Required
5L7Z-7D285-A	If Needed	Backing Ring	Package Contains 2 Pieces, 2 Pieces Required
5L7Z-7J324-A	If Needed	Band Seal	Package Contains 2 Pieces, 2 Pieces Required
KR3Z-7C045-B	If Needed	Transmission Oil Filter Kit	-

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

Description	Operation No.	Time
2020-2021 Mustang GT500: Inspect And Replace The Transmission Oil Filter Cover Includes Time To Adjust Transmission Fluid Level Front Port Only (Do Not Use With Any Other Labor Operations)	212108A	1.1 Hrs.

2020-2021 Mustang GT500: Inspect And Repair The Threads On The Rear Port Only Includes Time To Adjust Transmission Fluid Level Rear Port Only (Do Not Use With Any Other Labor Operations)	212108B	1.2 Hrs.
2020-2021 Mustang GT500: Inspect And Repair The Threads On The Rear Port And Replace The Transmission Oil Filter Cover Includes Time To Adjust Transmission Fluid Level (Do Not Use With Any Other Labor Operations)	212108C	1.3 Hrs.

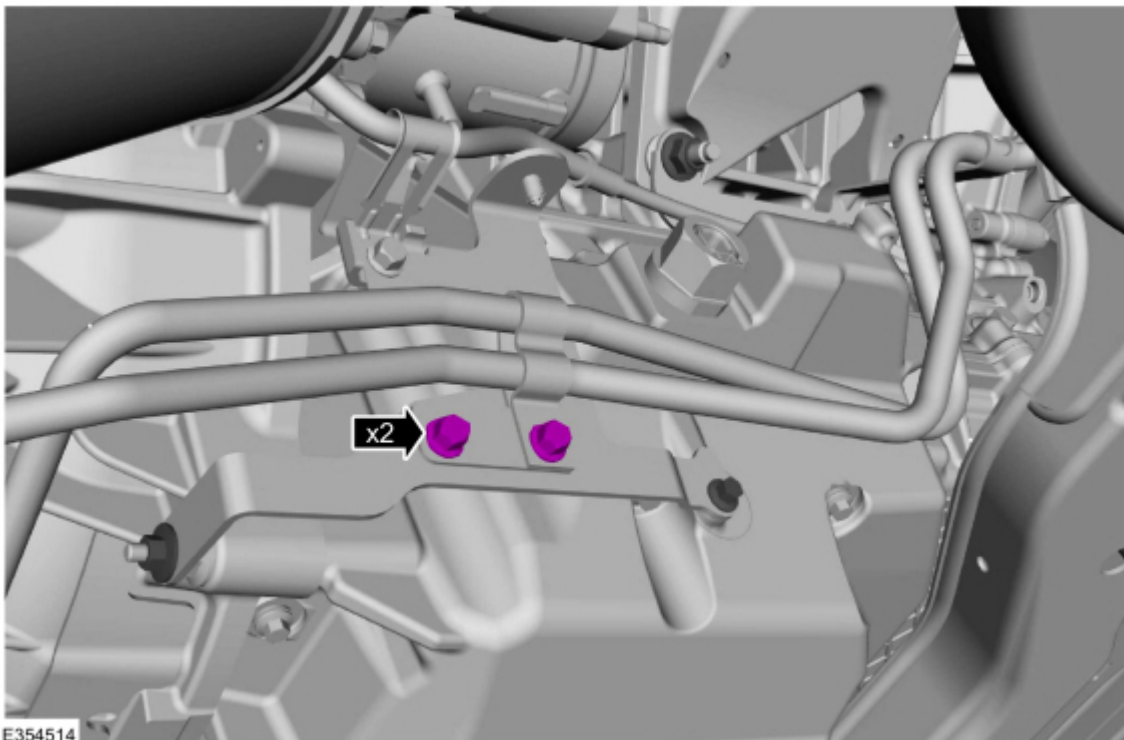
### Repair/Claim Coding

Causal Part:	7003
Condition Code:	24

## Service Procedure

- Determine which cooler tube port on the transmission has damaged threads.
  - If the front port is damaged, replace the transmission oil filter cover. Refer to Workshop Manual (WSM), Section 307-01B. If only the front port is damaged, repair is complete.
  - If the rear port is damaged, proceed to Step 2.
- Disconnect and position aside the transmission cooler tubes from the bottom of the transmission. It is not necessary to completely remove the transmission cooler tubes. Refer to WSM, Section 307-02B, Removal and Installation, Transmission Fluid Cooler Tubes, Steps 9 through 11. (Figure 1)

Figure 1



- Cover the exposed ends of the transmission cooler tubes and the cooler tube ports in the side of the transmission to prevent any debris from entering the cooler tubes or the transmission.
- Using a M6 x 1 x 12mm thread repair insert kit, repair the damaged threads in the transmission case. Use the instructions contained with the kit to install the thread repair kit.
- Thoroughly clean the repair area.
- Reinstall the transmission cooler tubes. Refer to WSM, Section 307-02B. Replace the transmission cooler tube retaining bolt(s) as necessary.
- Verify the proper transmission fluid level. Add fluid as necessary.
- Make sure no leaks are present after making the repair. If any leaks are found, refer to WSM, Section 307-01B.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.