



TECHNICAL SERVICE BULLETIN

Drivers Seatbelt Locking Up And Difficult To Extend

21-2054
04 March 2021

Model:

Lincoln 2017-2020 Continental

Issue: Some 2017–2020 Continental vehicles may experience driver seatbelts locking up and difficult to extend. This may be due to the seatbelt retractor contacting the B-pillar sheet metal causing the seatbelt retractor to sit on an angle. To correct the condition, follow the Service Procedure to add clearance between the seatbelt retractor and B-pillar sheet metal.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2017-2020 Continental
- Driver seatbelt locking up and difficult to extend

NOTE: Part quantity refers to the number of that service part number required, which may be different than the number of individual pieces. Service part numbers contain 1 piece unless otherwise stated. "As Needed" indicates the part is required but the number may vary or is not a whole number; parts can be billed out as non-whole numbers, including less than 1.

Parts

Part Number	Description	Quantity
PM-13-A	Motorcraft® Anti-Corrosion Coating	As Needed

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017-2020 Continental: Adjust The B-Pillar Flange To Create Clearance Includes Time To Remove And Install The Seatbelt Retractor And Pretensioner (Do Not Use With Any Other Labor Operations)	212054A	0.6 Hrs.

Repair/Claim Coding

Causal Part:	5410129
Condition Code:	16

Service Procedure

1. Remove the driver side lower B-pillar trim panel. Refer to Workshop Manual (WSM), Section 501-05.

2. Inspect the lower corner of the driver seatbelt retractor, near the seatbelt pretensioner, for evidence of interference with the B-pillar metal flange. This will prevent the seatbelt retractor from fully seating into B-pillar mounting area. (Figures 1-2)

Figure 1



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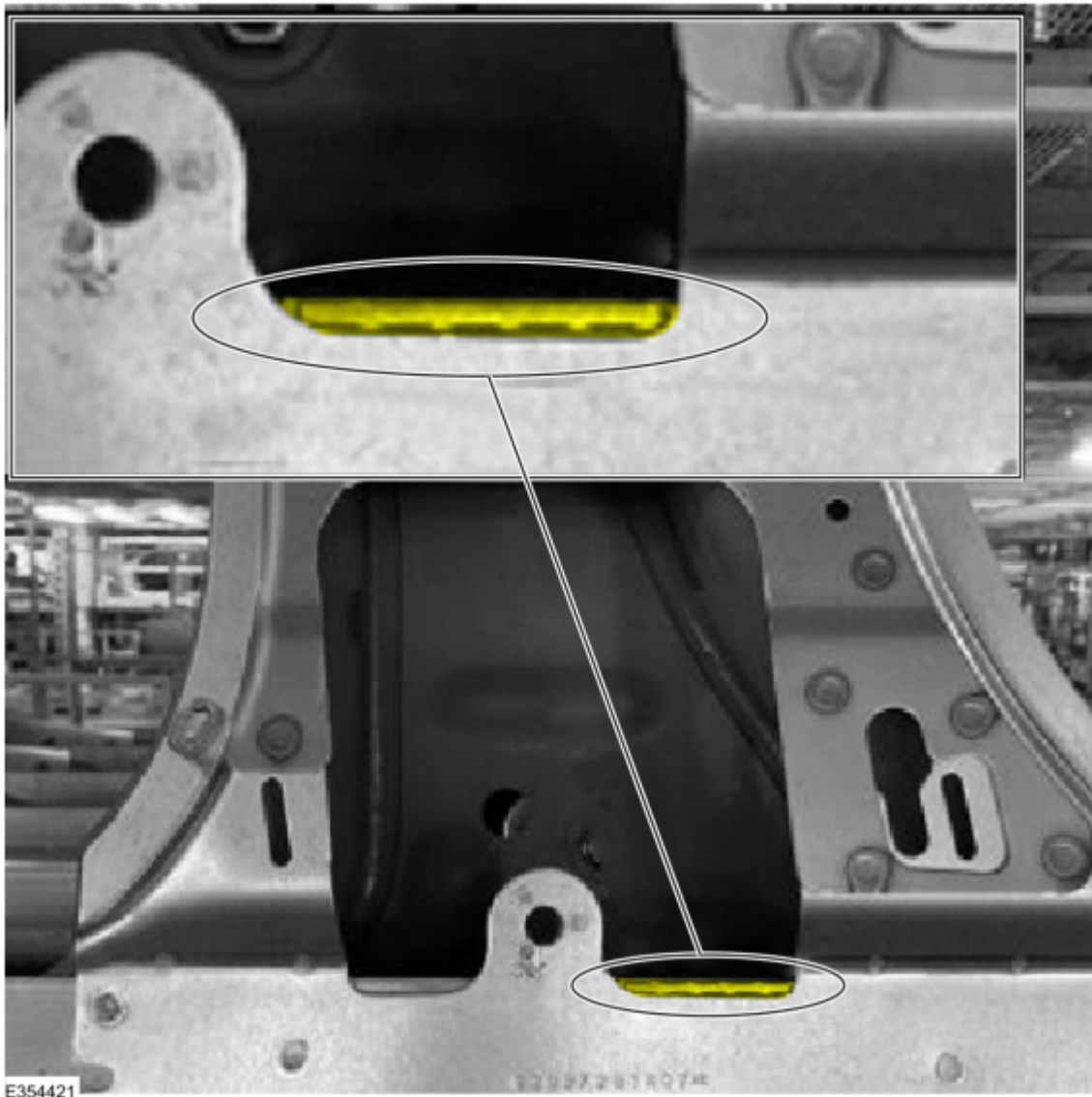
Figure 2



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- 3.** Was interference found between the seatbelt retractor pretensioner assembly and the B-pillar sheet metal?
 - (1). Yes - proceed to Step 4.
 - (2). No - this article does not apply. Refer to WSM, Section 501-20A for normal diagnostics.
- 4.** Remove the seatbelt retractor and pretensioner assembly only. It is not necessary to remove the upper B-pillar trim, the seat belt D-ring or seatbelt anchor bolt. Refer to WSM, Section 501-20A.
- 5.** Using a suitable tool, remove approximately 2 mm (0.0787 in) of the B-pillar flange overlap to allow clearance between the seatbelt retractor and B-pillar sheet metal. (Figure 3)

Figure 3



6. Apply corrosion protection to the areas where the existing paint has been removed. Refer to WSM, Section 501-25.
7. Reassemble the vehicle. Refer to WSM, Section 501-20A and 501-05.

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