



Service Bulletin


Bulletin No.: 21-NA-018

Date: February, 2021

TECHNICAL

Subject: Pop Noise Heard Coming from Rear Roof of Cab Area

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2019	SOP	Prior to August 3, 2020	All	All
	Silverado 1500 (New Model - 12th VIN Digit = 7) - 4WD						
	Silverado 1500	2020	2020				
	Silverado 2500HD/3500HD						
GMC	Sierra 1500 (New Model)	2019	2019				
	Sierra 1500	2020	2020				
	Sierra 2500HD/3500HD						

Involved Region or Country	North America, Saudi Arabia, Israel, Chile, Peru
Additional Options (RPOs)	
Condition	Some customers may comment on hearing a pop noise coming from rear roof of cab area. The sound may even be described like a rock, or other object, striking the cab. The sound is also more commonly heard when the cab body is heated, or cooled, by changes in ambient conditions.
Cause	

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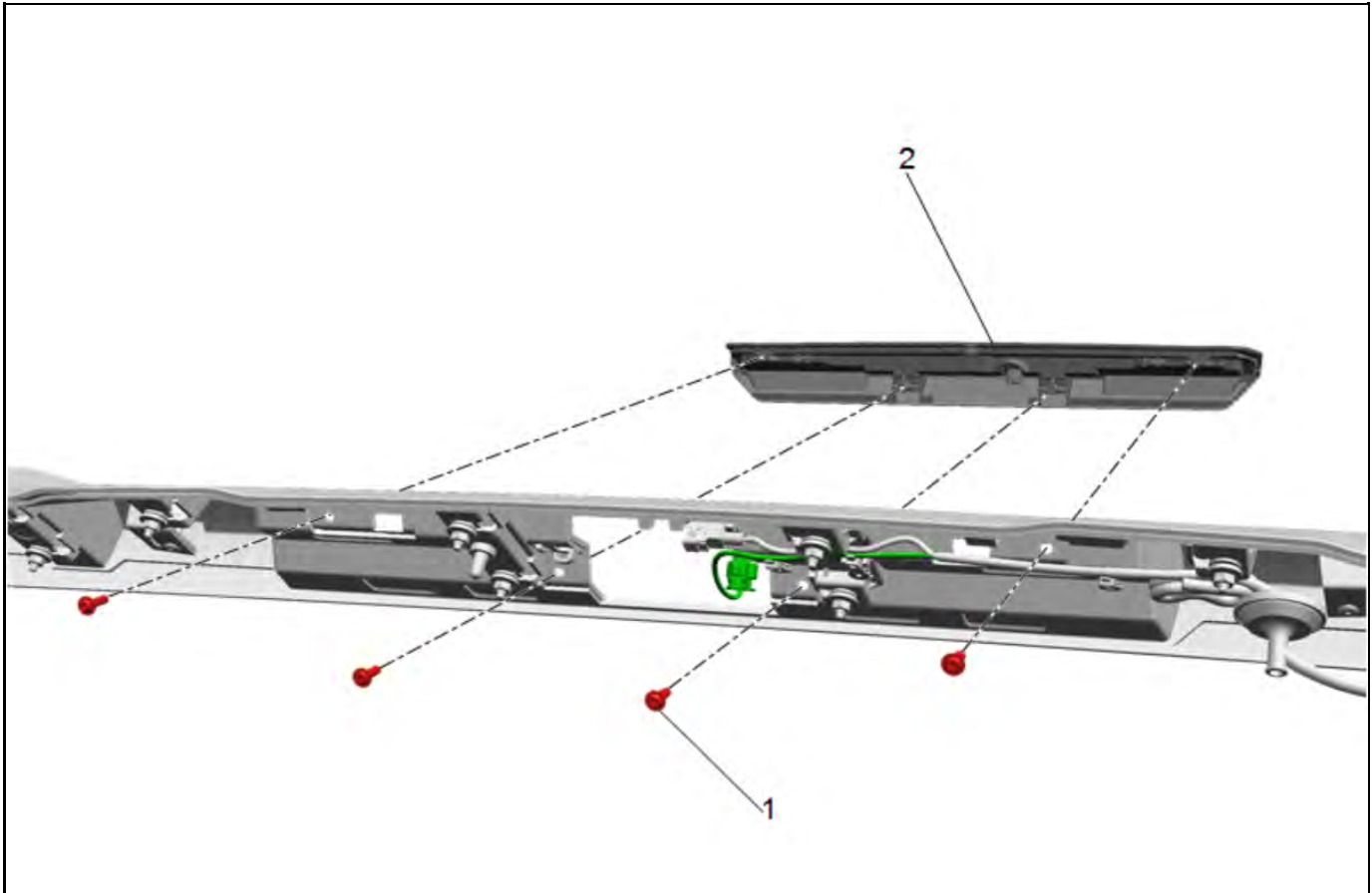
Note: In the graphic examples above, a gap (1) can be noted on the passenger side lower corner of CHMSL. In the second example a slight wear mark (2) in the spoiler paint can be seen.

The cause of the condition may be an Interference between the Center High Mount Stop Lamp (CHMSL) and the body of the spoiler. As these parts expand and contract, with the changes in ambient conditions, there is a stick-slip condition that generates noise.

Correction

Following the steps in the Service Procedure below, apply foam tape between the CHMSL and the spoiler body, to create space between the CHMSL and spoiler.

Service Procedure



Important: Discard the 8 original central roof spoiler nuts, they are NOT reusable fasteners.

1. Remove the roof rear spoiler from the vehicle, and the CHMSL (2) from the spoiler. Refer to *High Mount Stop Lamp Replacement*, in SI,



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2. Cut an approximate 45 mm. (1.75 in.) length of *Kent Automotive Adhesive-Back Shim Stock P/N P40100, or equivalent. Then cut that piece in half, lengthwise.



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3. Apply 1 piece of tape, to each side of the lower corners of the spoiler, in these areas shown by the arrows in the graphic above.



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Important: The 8 central roof spoiler nuts are NOT reusable fasteners. The original fasteners must be discarded and replaced.

4. Reinstall the CHMSL, and the roof rear spoiler. Refer to *High Mount Stop Lamp Replacement*, in SI,
5. Verify the noise condition has been eliminated.

* We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

Parts Information

Contact Kent Automotive at 1-888-YES-KENT or online at www.kent-automotive.com.

Causal Part	Description	Part Number	Material Allowance or Quantity
N/A	Kent Automotive Adhesive-Back Shim Stock 1/8 x 5/8" x 50'	P40100	42 cents (U.S.) 63 cents (Canada)
	NUT W/ WASHER AND SEAL	11611049	8

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1086308*	Remove and Reinstall High Mount Stop Lamp, Add Foam Shim Stock	1.9 hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released January 27, 2021

