

**ATTENTION:**

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

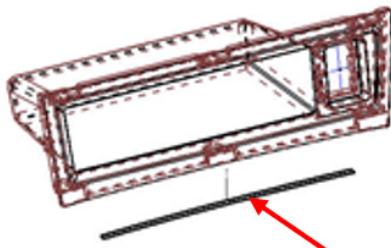
**SERVICE INFORMATION BULLETIN**

**APPLICABILITY:** 2013-20MY BRZ **NUMBER:** 12-309-21  
**SUBJECT:** Front Console Box Cover- Design Change **DATE:** 02/25/21

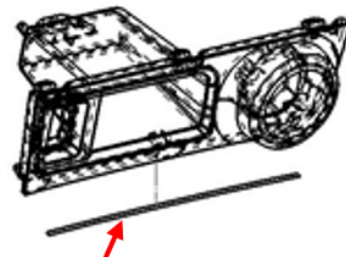
**INTRODUCTION:**

This Service Information Bulletin announces a design change made to the replacement front console box cover. The change involves addition of non-woven tape material to the replacement cover to match the original equipment part. The previous version of the replacement cover did not have the tape and may have created a rattling sound as a result.

WITHOUT Smart Key System



WITH Smart Key System



**Non-Woven Tape Added: (190mm X 7mm X 0.5mm)**

**PART INFORMATION:**

Description	Part Numbers
COVER-POCKET	92169CA000
	92169CA010
	92169CA040
	92169CA050

**REMINDER:** Always order the most up-to-date replacement parts based on the specific VIN being repaired.

<p><b>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</b></p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;"><b>Subaru of America, Inc. is ISO 14001 Compliant</b></p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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## **SERVICE PROCEDURE / INFORMATION:**

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

The service procedures for replacing the cover remain unchanged. **REMINDER:** Always take all proper precautions whenever working with and around these highly visible trim components to protect them from damage. Refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical for performing effective repairs first time, every time.

## **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.