



Service Bulletin

Bulletin No.: 20-NA-228

Date: December, 2020

TECHNICAL

Subject: Unable to Enter Fuel Filter Life Remaining Value After Engine Control Module (ECM) Replacement

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2021	2021			LM2	
Chevrolet	Suburban						
	Tahoe						
GMC	Yukon						

Involved Region or Country	North America, Russia, Middle East, Chile, Columbia, Peru, Japan, S. Korea, Thailand
Condition	Some technicians may find that after replacing the ECM, an error message may display that the fuel filter life remaining value cannot be entered using the scan tool (GDS2).
Cause	This condition may be caused by a software anomaly in the ECM software.
Correction	<p>When the new ECM is programmed, the tech will be prompted to enter the fuel filter life remaining percentage.</p> <ul style="list-style-type: none">– If the tech is unable to enter the fuel filter life value after an ECM replacement, the program will reset the fuel filter life remaining to 100%.– The tech will be required to replace the fuel filter and perform the fuel filter life reset procedure.

Service Procedure

Refer to *Fuel Filter Replacement* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	FILTER KIT, FUEL	13539108	1

Warranty Information

For vehicles repaired under the Emission coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4087738*	Fuel Filter Replacement and Fuel Filter Life Reset	0.5 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released December 15, 2020

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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